

GW312/315 Ethernet Serial Server

User's Manual



Version 1.4

Updated on 2017/04/27

Toll Free: 1-888-908-3330
Tel: 1-732-568-1988
Email: support@neteon.net
www.neteon.net

Important Announcement

The information contained in this document is the property of Neteon Technologies, Inc. and is supplied for the sole purpose of the operation and maintenance of products of Neteon Technologies, Inc. No part of this publication is to be used for any other purposes, and it is not to be reproduced, copied, disclosed, transmitted, stored in a retrieval system, or translated into any human or computer language, in any form, by any means, in whole or in part, without the prior express written consent of Neteon Technologies, Inc.

**Published by
Neteon Technologies, Inc.**

Copyright © 2017 Neteon Technologies, Inc. All rights reserved.

All other product names referenced herein are registered trademarks of their respective companies.

This document is intended to provide customers with brief descriptions on the product and to assist customers to get started. For detail information and operations of the product, please refer to this manual or the CD attached.

FCC WARNING

Class A for Ethernet Serial Server (Model GW312/315 series)

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and radiates radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expenses.

A shielded-type power cord is required in order to meet FCC emission limits and also to prevent interference to the nearby radio and television reception. It is essential that only the supplied power cord can be used.

Use only shielded cables to connect the device's RS-232 or RS-485 port.

Be cautioned that changes or modifications not explicitly approved by NETEON Technologies could void your authority to operate the equipment.

CONTENTS

1	Introduction	7
1.1.	Packaging	7
1.2.	Modes of Operation	7
Fig. 1.	TCP Server Mode.....	7
Fig. 2.	TCP Client Mode	8
Fig. 3.	UDP Mode	8
Fig. 4.	Tunneling Mode	9
1.3.	Hardware Description	9
Fig. 5.	GW312/315 Interfaces and DIN-Rail Mounting settings	9
2.	LED STATUS	10
2.1	LAN	10
2.2	Installation Procedures:.....	10
3.	SOFTWARE	10
3.1	Configuration by SerialManager.....	11
Fig. 6.	Configuring the static IP with SerialManager.....	11
Fig. 7.	Static IP dialog window	11
Fig. 8.	SerialManager Auto IP Dialog Window	11
3.2	Configuration by Telnet utility:.....	12
Fig. 9.	Telnet to the system.....	12
Fig. 10.	System main menu	12
Fig. 11.	System configuring using Telnet.....	13
Fig. 12.	Network configuring using Telnet	14
Fig. 13.	changing password using Telnet	14
Fig. 14.	Com1 setup	15
Fig. 15.	Link Mode-TCP server setup	16
Fig. 16.	Link Mode-TCP client setup.....	17
Fig. 17.	Link Mode-UDP client setup	17
Fig. 18.	Com port setting.....	18

Fig. 19.	Com port-Enabling serial data buffer.....	18
Fig. 20.	Setting packet delimiter timer	19
Fig. 21.	Setting packet delimiter-character pattern	19
3.3	Configuring Using Web Browser.....	19
3.3.1	Log in	19
Fig. 22.	login the system via Web	20
Fig. 23.	Overview.....	20
3.3.2	Changing password.....	20
Fig. 24.	Change the password	21
3.3.3	Networking.....	21
Fig. 25.	Network setup	22
3.3.4	Configuring GW312/315 as TCP server :	22
Fig. 26.	Com1 setup-TCP server	23
3.3.5	Configuring GW312/315 as TCP client :	23
Fig. 27.	Com1 setup-TCP client.....	24
3.3.6	Pair Connection(Tunneling Mode)	24
Fig. 28.	Com1 setup –pair connection.....	25
3.3.7	Configuring GW312/315 in UDP mode :	25
Fig. 29.	Com 1 setup –UDP mode.....	26
Fig. 30.	Configuration successfully updated.....	26
Fig. 31.	Data Transmission in a UDP Master(Client) Mode	26
Fig. 32.	Data Transmission in a UDP Slave(server) Mode	27
3.4	Assigning new IP Address with ARP commands.....	27
Fig. 33.	Ms-DOS command prompt window: add host computer IP to ARP table.....	27
Fig. 34.	Assigning a new IP address with ARP command	28
4.	USING VIRTUAL COM.....	28
Fig. 35.	Virtual Com connection diagram	28
4.1	Setup of a virtual COM driver	29
4.1.1	PC requirements.....	29
4.1.2	Cautions on Use	29
4.1.3	Limitation.....	29
4.1.4	Installation.....	29

4.1.5 Uninstalling 29

4.2 Virtual COM communications 29

4.2.1 Enabling Virtual COM on GW312/315 29

Fig. 36. Enabling Virtual COM port..... 29

Fig. 37. Enabling Virtual COM port via Telnet..... 30

4.2.2 Running Serial/IP on PC 30

Fig. 38. Serial/IP for Neteon control panel..... 30

4.3 Configuring Virtual COM Ports..... 31

Fig. 39. Configuration Wizard..... 31

5. SNMP SETUP 31

5.1 SNMP Network Management Platform 31

5.2 Using NetworkView: An Example..... 32

Fig. 40. IP address searching 32

Fig. 41. Searching progress 32

Fig. 42. NetworkView display the devices found 33

Fig. 43. NetworkView display device information 33

6.1 Preparing System 34

6.2 Running Sample Program 34

6.2.1 TCPTEST in Visual Basic..... 34

6.2.2 TCPTEST2 in Visual C..... 35

TCPTTEST2 IP_Address Port_Number 35

7 Diagnostics..... 35

7.1 Using Standard TCP/IP Utility *ping* Command..... 35

7.3 Using TCPTEST.EXE or TCPTEST2.EXE Sample Program 36

Appendix A: Specification..... 36

A.1. Hardware Specification 36

A.2. Software Specification 38

A.3 Panel Layout and Connector Pin Assignments 38

A.3.1. Panel Layout 38

A.3.2.1 DB9 Pin Assignments 39

A.3.2.2 Terminal Block Pin Assignments 39

A.3.3 Ethernet Port (RJ-45) Pin Assignments 40

Note: Device will not be damage if the polarity is reverse..... 41

A.4 Buzzer/LED Message..... 41

A.4.1 Buzzer..... 41

A.4.2 LAN 41

A.4.3 COM Port 41

A.4.4 RUN..... 41

Appendix B: Upgrade System Firmware.....41

B.2 Critical Issues 43

B.3 Error Messages 43

Appendix C: Re-loading System Firmware43

Appendix D: Using SerialManager.....44

D.1. SerialManager Introduction 44

D.2. Interface..... 44

D.3. Functions 44

1 Introduction

Many industrial and Commercial devices equipped with slow serial communication ports RS-232, RS-485, and RS-422 are limited in their transmission distance of 15 m. Examples of these devices are PLC controllers, card readers, display signs, security controls, CNC controller, etc. NETEON Technologies has overcome the limit with a family of GW312/315 Series Ethernet Serial Servers. The GW312/315 sever family is designed to transmit data between one-or-more serial device and one-or-more TCP/IP device through Ethernet, and hence enhance the accessibility of the serial device through the ubiquitous TCP/IP based Ethernet.

Of the SE series, the GW312 is for RS 232/RS 422/RS 485 without isolation protection built-in, while the GW315 is for RS 422 and RS 485 devices built-in isolation protection.

1.1. Packaging

Check your package to make certain it contains the following items:

- Neteon GW312 /GW315 Ethernet Serial Device Server x 1
- 5 pins Terminal Block for Serial Connector x 1 (Only for GW315)
- 3 pins Terminal Block for Power Connector x 1 (Only for GW315)
- Wall-mounting screws x 2
- Neteon Serial Server quick start guide x 1
- Product CD containing configuration utility x 1
- Power Adapter - DC Jack 12VDC,1.25A with Lock (Only for GW312)

Optional Accessories :

- Din Rail Kit DK-25

1.2. Modes of Operation

The GW312/315 Series can be operated in one of the following 4 modes:

TCP Server Mode : GW312/315 can be configured in a TCP server mode on an Ethernet Network to wait for the host computer to establish a connection with the serial device (the client). After the connection is established, data can flow in both directions (Fig.1 TCP Server Mode).

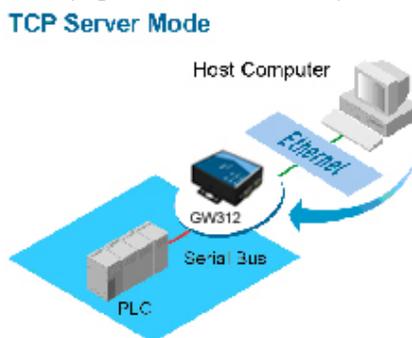


Fig. 1. TCP Server Mode

TCP Client Mode : GW312/315 can be configured in a TCP client mode on a TCP/IP Network to actively establish a connection with an applications server –the host computer. After the connection is established, data can flow in both directions (Fig 2 TCP Client Mode).

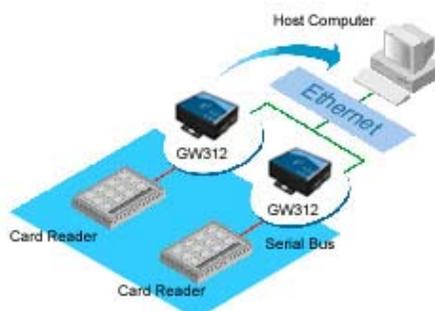


Fig. 2. TCP Client Mode

UDP Mode : UDP is a fast but non-guaranteed datagram delivery protocol. GW312/315 can be configured in a UDP mode on a TCP/IP Network to establish a connection, using unicast or broadcast data to and from a serial device to one or multiple host computers (Fig 3 UDP Mode).

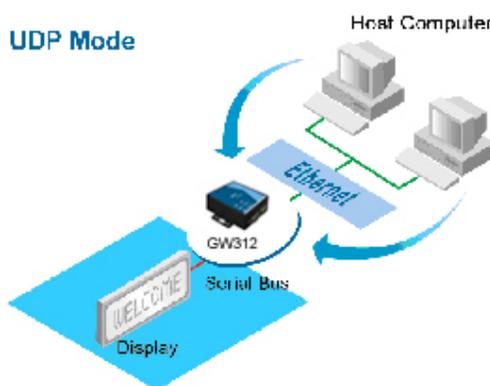


Fig. 3. UDP Mode

Tunneling Mode(Pair Connection) : The tunneling mode is used for multiple serial devices to “talk” to each other through GW312/315’s and their Ethernet connections (Fig 4 Tunneling Mode). This mode is particularly useful when two serial devices are far away, because their communication distance is limited to 15 m.



Fig. 4. Tunneling Mode

1.3. Hardware Description

NOTE:

1. **Model GW312** is for RS-232/422/485 without isolation protection built-in; **GW315** is for RS422/485 with isolation protection built-in. See Appendix A.3.1 for full Panel layout.
2. Press the **reset** button to reset to the default values

Fig. 5 Shows the interfaces and the DIN-Rail Mounting settings.

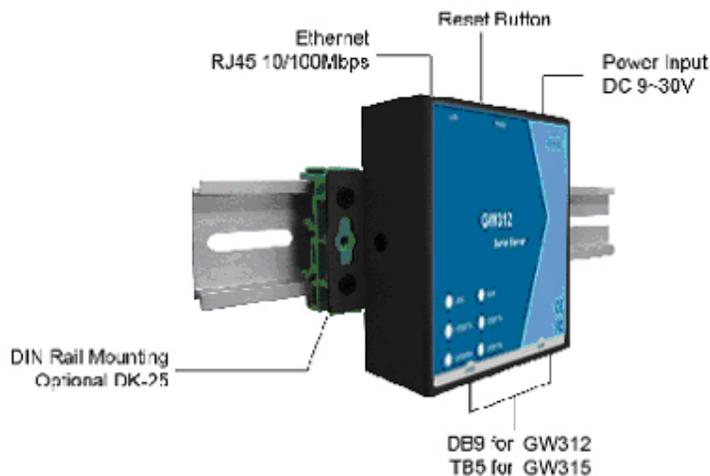


Fig. 5. GW312/315 Interfaces and DIN-Rail Mounting settings

2. LED STATUS

2.1 LAN

Message	Description
Off	Ethernet Disconnected
Blinking Green	Data transmitting on Ethernet at 100Mbps
Blinking Orange	Data transmitting on Ethernet at 10Mbps

Table 1. LAN LED Status

2.1.2 COM

Message	Description
Off	No data transmitting on COM port
Com1(2)TX Blinking	Data transmitting on COM port
Com1(2)RX Blinking	Data receiving on COM port

Table 2. COM Port LED Status

2.1.3 RUN

Message	Description
On	Jumper JP1 Pin1 and Pin2 shorted to disable AP firmware
Blinking	AP firmware running normally

Table 3. RUN LED Status

2.2 Installation Procedures:

Step 1: Connect GW312 power source Jack. (Or to a 9~30VDC Terminal Block power source which only for GW315)

Step 2: Connect GW312/315 to the Ethernet network. Use a standard straight-through Ethernet cable when connected to a hub/switch, or connect to a PC's Ethernet port via a cross-over Ethernet cable. However, always make sure ones' PC is on the same sub-net as the GW312/315.

Step 3: Connect GW312/315's serial port to a serial device.

Step 4: Mount GW312/315 to a wall/panel with the screws included or to a Din-Rail rack (Require optional Din-Rail-Kit).

3. SOFTWARE

The GW312/315 default parameters are shown in the following table.

Property	Default Value
IP Address	10.0.50.100
Gateway	10.0.0.254
Subnet Mask	255.255.0.0
User Name	admin
Password	default
COM 1	9600,None, 8, 1, No flow control, buffer disabled, packet delimiter timer 2ms
COM 2	9600,None, 8, 1, No flow control, buffer disabled, packet delimiter timer 2ms
Link 1	Type: TCP Server, Listen port 4660, Filter=0.0.0.0, Virtual COM disabled
Link 2	Type: TCP Server, Listen port 4661, Filter=0.0.0.0, Virtual COM disabled
SysName of SNMP	name
SysLocation of SNMP	location
SysContact of SNMP	contact

3.1 Configuration by SerialManager

Use **SerialManager** on product CD to configure the GW312/315. First click “**Configuration**” (Fig. 6) then assign a static IP (Fig. 7).



Fig. 6. Configuring the static IP with SerialManager

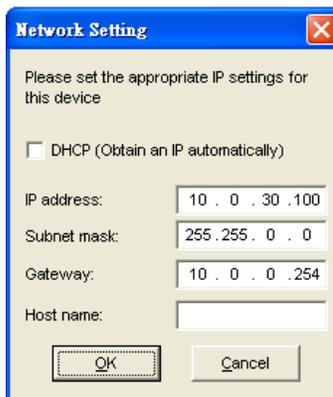


Fig. 7. Static IP dialog window

A DHCP server can automatically assign the IP address and all the network settings, and GW312/315 supports the DHCP client functions. By default, the DHCP client function on GW312/315 is disabled; one may activate the DHCP client functions by the following steps :

- ➔ Execute SerialManager(Fig. 6)
- ➔ Click on the **IP address** (of GW312/315)
- ➔ Click “**Config**” to pop-up the static IP Dialog Window (Fig. 7)
- ➔ Check “**Auto IP**” (Fig. 8)
- ➔ Click “**Config Now**” (The GW312/315 will restart and obtain the IP from the DHCP server automatically)

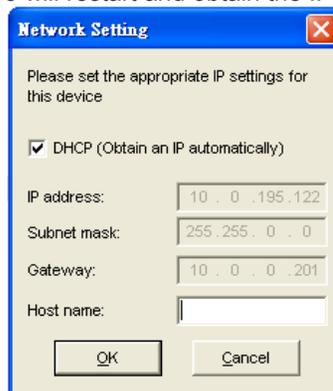


Fig. 8. SerialManager Auto IP Dialog Window

3.2 Configuration by Telnet utility:

One may also use Telnet utility to change configuration settings.

- ➔ Open Ms-DOS command prompt window



```
D:\>telnet 10.0.50.100 23
```

- ➔ Enter in the “Telnet IP_address 23 ”(For example, **Telnet 10.0.50.100 23**). The system then prompts for a password; the default password is “default”. (Fig. 9)

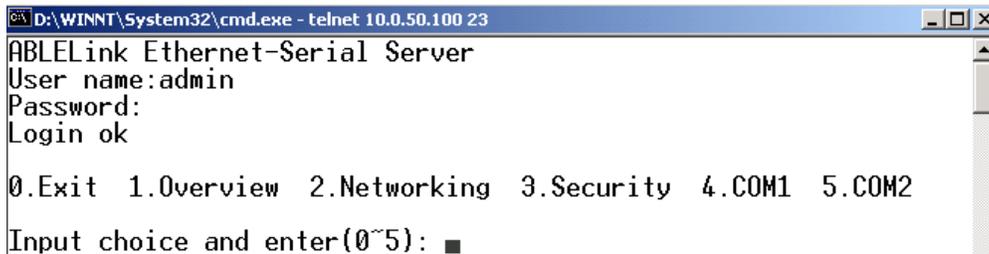


```
ABLELink Ethernet-Serial Server
User name:admin
Password:■
```

Fig. 9. Telnet to the system

Note: One may press the reset button to reset the password.

- 1 Then the following main menu shall appear (Fig. 10)



```
ABLELink Ethernet-Serial Server
User name:admin
Password:
Login ok

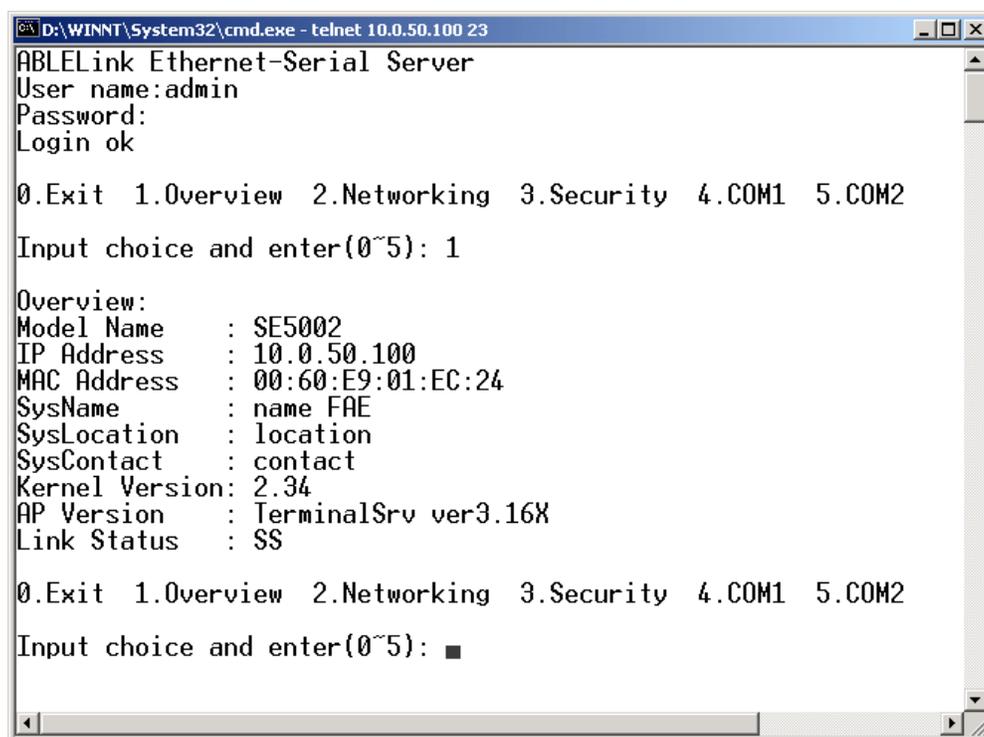
0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): ■
```

Fig. 10. System main menu

Notes:

1. If the GW312/315 does not receive any command within 1 **minute**, Telnet will be terminated automatically.
2. The changes of networking parameters will take effect only after the GW312/315 is exited and restarted.
 - >Select “1” from “**Input choice and enter (0~5):**” to enter “**overview**” .:(Fig. 11)



```
D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
ABLELink Ethernet-Serial Server
User name:admin
Password:
Login ok

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2
Input choice and enter(0~5): 1

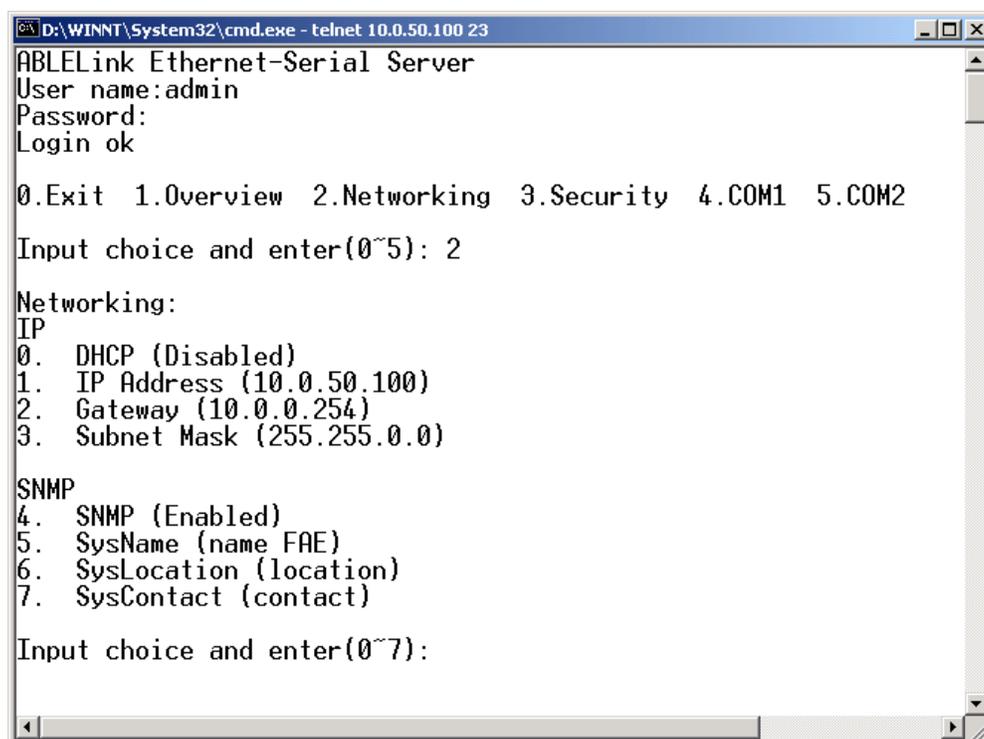
Overview:
Model Name      : SE5002
IP Address      : 10.0.50.100
MAC Address     : 00:60:E9:01:EC:24
SysName        : name FAE
SysLocation    : location
SysContact     : contact
Kernel Version : 2.34
AP Version     : TerminalSrv ver3.16X
Link Status    : SS

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2
Input choice and enter(0~5): █
```

Fig. 11. System configuring using Telnet

This system overview window gives the general information on IP, MAC address, SNMP information, kernel and AP version, and the connection status of the device.

Select "2" on "Input choice and enter (0~5):" to enter **Networking** window (Fig. 12).



```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
ABLELink Ethernet-Serial Server
User name:admin
Password:
Login ok

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): 2

Networking:
IP
0. DHCP (Disabled)
1. IP Address (10.0.50.100)
2. Gateway (10.0.0.254)
3. Subnet Mask (255.255.0.0)

SNMP
4. SNMP (Enabled)
5. SysName (name FAE)
6. SysLocation (location)
7. SysContact (contact)

Input choice and enter(0~7):

```

Fig. 12. Network configuring using Telnet

This screen allows for changes in **IP address**, **subnet mask**, **gateway IP address** and **SNMP** information. Please note that setting changes will not take effect until the device is restarted.

Note: Press “**ESC**” key to return to the previous menu.

1. Select “**3**” on “**Input choice and enter (0-5):**” (Fig. 13).



```

Select D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
ABLELink Ethernet-Serial Server
User name:admin
Password:
Login ok

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): 3

Do you want to change the password (y/n)?y
Please input old password:
Please input new password:****
Please verify new password:****
Password changed! Press enter to continue █

```

Fig. 13. changing password using Telnet

2. Enter the old password on “**Please input old password**”. Enter in the new password on “**Please input new password**”, and again on “**Please verify new password**” fields.

Note: One may press the **Reset** key on the product to reset password.

- Select “**4**” on “**Input choice and enter (0-5):**” (Fig. 14).

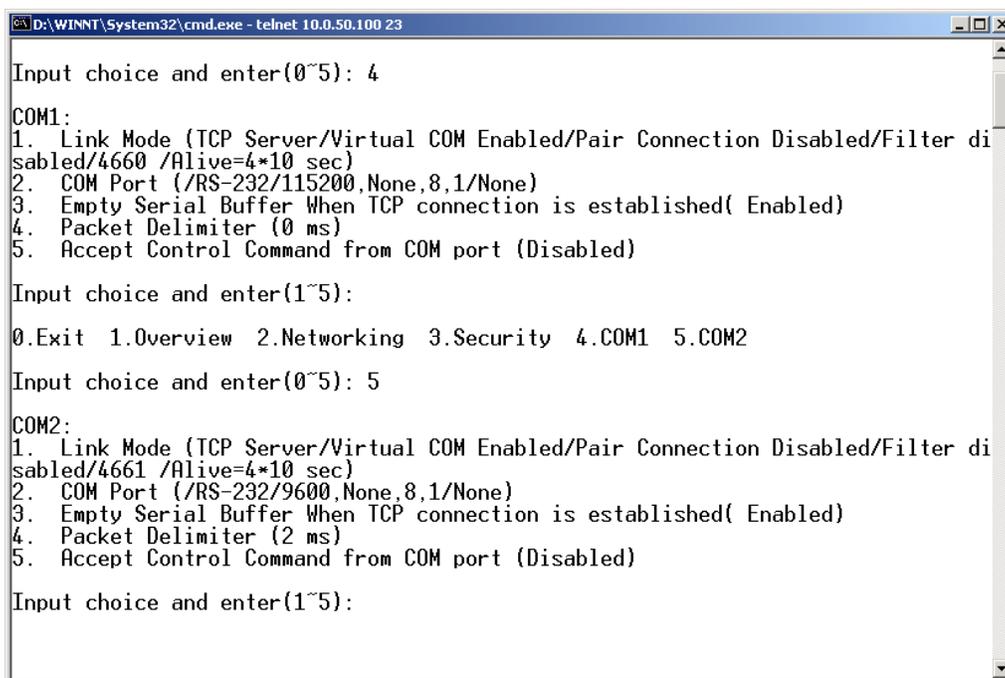


Fig. 14. Com1 setup

Here one may configure COM1 parameters, include COM1 operation mode, port parameters, enabling or disabling serial buffer's data and packet delimiter.

LINK Mode Setup **Configure GW312/315 as TCP server** : (Fig. 14)

➔ Enter 1 on "**Input choice and enter (1~5):**" to select COM1

➔ Enter 1 on "**Input choice (1~5) and enter :**" to select **Overview**

➔ Input local port on "**Please input local port :**"

1. **If one wants to enable IP filter :**

➔ Input y on "**Do you want to enable IP filter(y/n)?**"

➔ Input source IP on "**Please input Filter_IP :**"

➔ Double click "**Enter**" key

2. **If one doesn't want to enable IP filter :**

➔ Input n on "**Do you want to enable IP filter(y/n)?**"

➔ Double click "**Enter**" key

➔ Input idle time in "**Please input idle time to send TCP alive packet(4*10sec) :**" (2->the sending TCP keep-alive packet period is 2*10 sec)

Note:

1. One may configure COM1 or COM2 parameter by choosing COM1 or COM2 Link
2. "IP filtering function is disabled by setting FILTER_IP to "0.0.0.0".
3. IP filter is disabled by default
4. If IP filter is enabled, only the source IP assigned can be connected to GW312/315.

```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2
Input choice and enter(0~5): 4
COM1:
1. Link Mode (TCP Server/Virtual COM Enabled/Pair Connection Disabled/Filter disabled/4660 /Alive=4*10 sec)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)
Input choice and enter(1~5): 1
Link mode
1.TCP server
2.TCP client
3.UDP
4.Virtual COM(Enabled)
5.Pair Connection(Disabled)
Input choice (1 ~ 5) and enter: 1
TCP server
Please input local port:4660
Do you want to enable IP filter (y/n)?y
Please input FILTER_IP:10.0.0.154
Please input idle time to send TCP alive packet (4*10 sec):
2
mode changed! Press enter to continue

```

Fig. 15. Link Mode-TCP server setup

- ➔ Enter **2** on “**Input choice(1~5) and enter :**”(Fig. 15)
 - ➔ Input destination IP on “**Please input Destination IP :**” (for instance: **10. 0. 29. 123**)
 - ➔ Input destination port on “**Please input Destination port :**” (for instance: **666**)
1. Enter **1** for Connected always :
 - ➔ Double click “**Enter**” key
 - ➔ Input idle time in “**Please input idle time to send TCP keep-alive packet(4*10sec) :**” (2->the sending TCP keep-alive packet period is 2*10 sec)
 2. Enter **2** for Triggering by received COM port data :
 - ➔ Input idle time to disconnect on “**Please input idle time to disconnect (0sec, 1~255) :**” (0->disable the function; **2** ->the serial Inactivity beyond 2 secs will cause disconnect)
 - ➔ Input error retrying time on “**Please input waiting time for error retrying (0 minute,1~255) :**” (0->disable the function; **2** ->GW312/315 trying to reconnect per 2 minutes)
 - ➔ Double click “**Enter**” key
 - ➔ Input idle time on “**Please input idle time to send TCP keep-alive packet (4*10sec) :**” (2-> sending TCP keep-alive packet period will be 2*10 sec)

```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
COM1:
1. Link Mode (TCP Server/Virtual COM Enabled/Pair Connection Disabled/Filter disabled/4660 /Alive=2*10 sec)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 1
Link mode
1.TCP server
2.TCP client
3.UDP
4.Virtual COM(Enabled)
5.Pair Connection(Disabled)

Input choice (1 ~ 5) and enter: 2
TCP client
Please input destination IP:10.0.29.123
Please input destination port:666

Please select connected type (2)
(1)Connected always
(2)trigger by receiving COM port data
1

Please input idle time to send TCP alive packet (2*10 sec):
2
mode changed! Press enter to continue

```

Fig. 16. Link Mode-TCP client setup

In this example the **local port** is 4660; the **destination IP** is 10.0.29.254, and the **destination port** is 666(Fig. 17)

```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23
0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): 4
COM1:
1. Link Mode (TCP Client/Pair Connection Disabled/Remote 10.0.29.123/666/
  Connected always /Alive=2*10 sec)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 1
Link mode
1.TCP server
2.TCP client
3.UDP
4.Virtual COM(Enabled)
5.Pair Connection(Disabled)

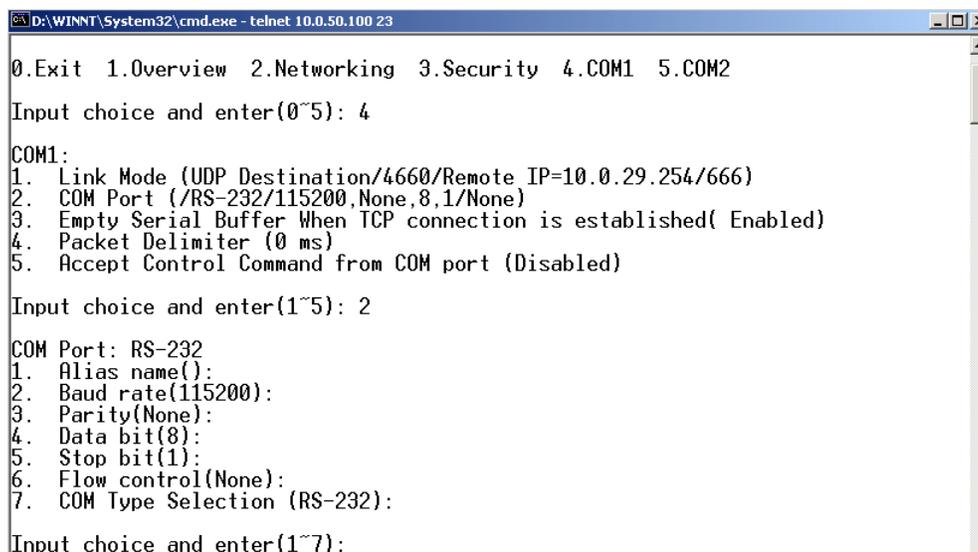
Input choice (1 ~ 5) and enter: 3
UDP
Please input local port:4660
Please input destination IP:10.0.29.254
Please input destination port:666
mode changed! Press enter to continue

COM1:
1. Link Mode (UDP Destination/4660/Remote IP=10.0.29.254/666)
2. COM Port (/RS-232/115200,None,8,1/None)

```

Fig. 17. Link Mode-UDP client setup

Enter **2** on “**Input choice and enter (1~5):**” of COM1, the following screen shall appear; then proceed to assign the COM port **alias**, set **baud rate** and **parity**, determine number of **data bit** and **stop bit**, and decide on the need of **flow control** (Fig. 18)



```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): 4

COM1:
1. Link Mode (UDP Destination/4660/Remote IP=10.0.29.254/666)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 2

COM Port: RS-232
1. Alias name():
2. Baud rate(115200):
3. Parity(None):
4. Data bit(8):
5. Stop bit(1):
6. Flow control(None):
7. COM Type Selection (RS-232):

Input choice and enter(1~7):

```

Fig. 18. Com port setting

Enter **3** from “**Input choice and enter (1~5):**” of COM1, by default COM port serial data buffer is enabled meaning that when TCP/IP Ethernet connection is broken, serial data collected from serial device will be emptied on GW312/315 once TCP/IP connection is resumed, the serial data will be sent through Ethernet connection, one may disable it if one wish(Fig. 19)



```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2

Input choice and enter(0~5): 4

COM1:
1. Link Mode (UDP Destination/4660/Remote IP=10.0.29.254/666)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 3

Empty Serial Buffer when TCP connection is established
(1)Enable (2)Disable
Please select the option:1
Option is changed! Press enter to continue

```

Fig. 19. Com Port-Enabling serial data buffer

Packet delimiter is a way of controlling the number of packets in a serial communication. It is designed to keep packets intact. GW312/315 provides two ways in parameter setting: 1. Packet delimiter timer and 2 Character pattern terminator. By default, packet delimiter timer is 1 ms. The range of packet delimiter timer is 0 to 30,000 msec, as shown in Fig. 20. If “character pattern is selected, for a data stream ended with “0x0a04”, then the entire data buffer of the serial device is transmitted.

```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2
Input choice and enter(0~5): 4

COM1:
1. Link Mode (UDP Destination/4660/Remote IP=10.0.29.254/666)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (0 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 4

Packet delimiter
(1)Timer (2)Characters
Please select delimiter type:1
Please input timer(0 ~ 30000 ms):2
Delimiter changed! Press enter to continue

```

Fig. 20. Setting packet delimiter timer

One may also choose character pattern as the packet delimiter indicated in Fig. 21

```

D:\WINNT\System32\cmd.exe - telnet 10.0.50.100 23

0.Exit 1.Overview 2.Networking 3.Security 4.COM1 5.COM2
Input choice and enter(0~5): 4

COM1:
1. Link Mode (UDP Destination/4660/Remote IP=10.0.29.254/666)
2. COM Port (/RS-232/115200,None,8,1/None)
3. Empty Serial Buffer When TCP connection is established( Enabled)
4. Packet Delimiter (2 ms)
5. Accept Control Command from COM port (Disabled)

Input choice and enter(1~5): 4

Packet delimiter
(1)Timer (2)Characters
Please select delimiter type:2
Please input pattern(max 2 bytes, ex:0x0d0a):

```

Fig. 21. Setting packet delimiter-character pattern

GW312/315 also is designed to accept serial control commands directly over Ethernet following the RFC2217 format. For more detail, contact our Technical Support.

3.3 Configuring Using Web Browser

1. Make sure the PC is on the same network as GW312/315
2. Open a web browser, then Enter in the same IP address as the GW312/315. The default user name is **admin** and the default password is **default**.
3. The GW312/315's network, link mode and COM ports settings can be configured on different web pages.
4. Click "**Save Configuration**" to save settings.
5. Click "Restart" button to initial the change.

To modify settings through the web server interface, follow the steps below.

3.3.1 Log in

1. While on the web browser, Enter in the IP address of GW312/315 of the URL.
Example: http://10.0.50.100

2. The following authentication screen shall appear (Fig. 22) Enter desired **user name** and **password** then click on OK. The default user name is **admin** and the default password is **default**.

Fig. 22. login the system via Web

- 3 The following overview screen shall appear (Fig. 23)

Model Name	Serial Server
IP Address	10.0.50.100
MAC Address	00:60:E9:01:91:B1
SysName	name
SysLocation	location
SysContact	contact
Kernel Version	V2.30
AP Version	TerminalSrv ver3.13X
Link Status	S

Note:
 About Link Status field :
 "S" for TCP Server mode and Listening
 "A" for TCP Server and Connected
 "c" for TCP Client mode and NOT Connected
 "C" for TCP Client mode and trying to Connect
 "B" for TCP Client mode and Connected
 "U" for UDP mode

Fig. 23. Overview

3.3.2 Changing password

1. Click on the "**Security**" link and the following screen shall appear (Fig. 24)

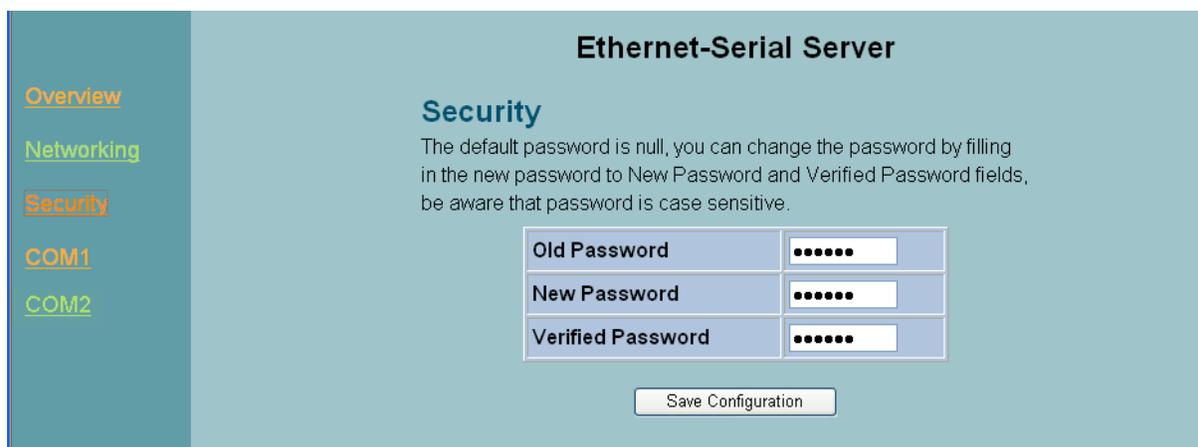


Fig. 24. Change the password

2. Enter the old password on “**Old Password**” field; enter the new password on “**New Password**” and the “**Verified Password**” fields, and then click on “**Save Configuration**” to update the password.
Note: One may press the **reset key** on the product to reset password to the default value.

3.3.3 Networking

Click on “**Networking**” link and the following screen (Fig. 25) shall appear. Fill in IP information on the **TCP/IP** field. Alternatively, click on **DHCP** to obtain **auto IP address, gateway and subnet mask**. Enable SNMP by checking “**Enable**”; fill in network identification information on **SNMP** and click on the “**Save Configuration**” button to save the changes. The changes will not become effective until GW312/315 is restarted (Fig. 25)

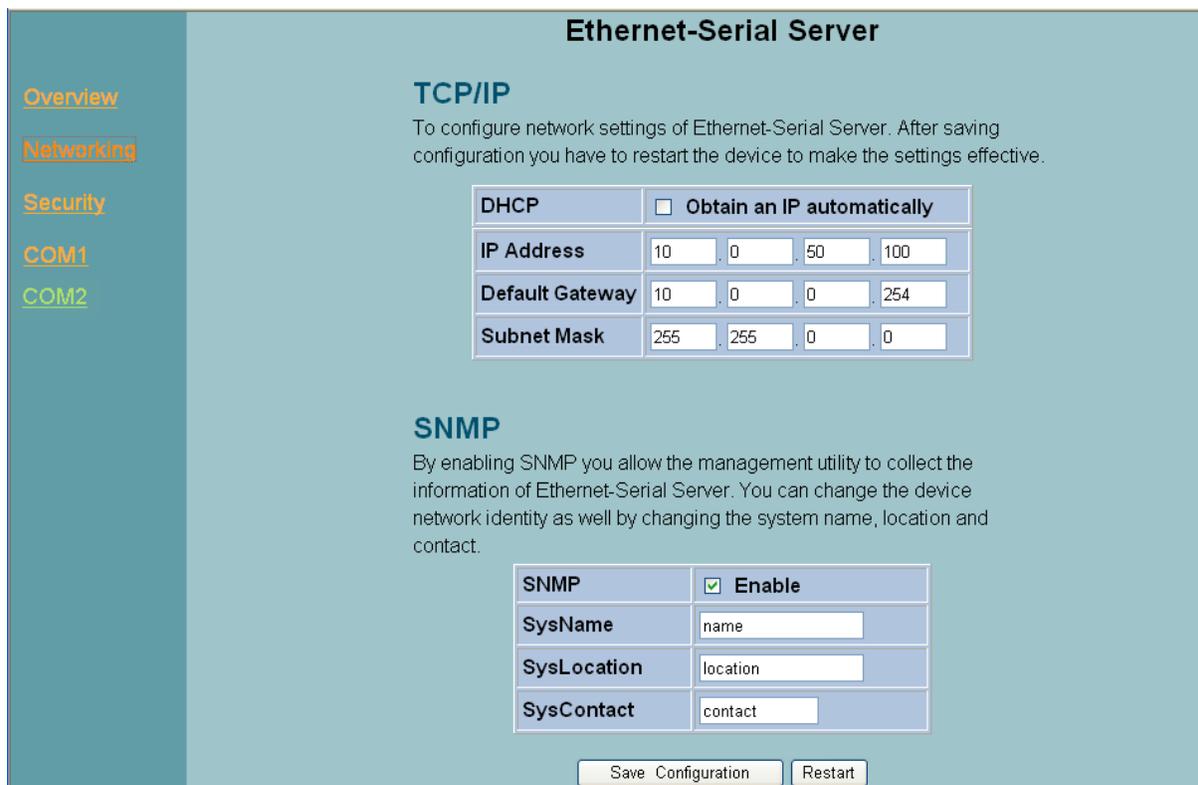


Fig. 25. Network setup

3.3.4 Configuring GW312/315 as TCP server :

GW312/315 is configured in a transparent mode by default (Fig. 26)

- Click on **"COM1"** link and the following screen shall appear.
- Configure GW312/315 as TCP server
- Input local listening port **"4660"**

1.To enable IP filter :

- Check **"IP filter"**
- Input source IP on **"Source IP"**

2.If not to enable IP filter :

- Don't check **"IP filter"**
- Input idle time on **"Please input idle time to send TCP keep-alive packet(sec) :"** (2->the sending TCP keep-alive packet period will be 2*10 sec)
- Input TCP Inactivity time in **"TCP Inactivity Time Before Disconnect(sec) :"** (2->TCP Inactivity beyond 2 secs will cause disconnect)
- Click on **"Save Configuration"** button to save the changes

Notes:

1. One may configure COM1 or COM2 parameter by choosing COM1 or COM2 Link
2. IP filtering function is disabled by setting FILTER_IP to "0.0.0.0".
3. IP filter is disabled by default
4. If IP filter is enabled, only source IP assigned is connected to GW312/315.

The screenshot shows the configuration page for LINK1 on an Ethernet-Serial Server. The page title is "Ethernet-Serial Server" and the sub-header is "LINK1". Below the sub-header, it says "To choose specific working mode for COM port." There are three radio buttons for the working mode: "TCP Server" (selected), "TCP Client", and "UDP". Below these are two checkboxes: "Enable VirtualCOM for Serial/IP" (checked) and "Pair Connection" (checked). At the bottom, there is a table of settings:

Local Listening Port	4660
IP Filter	<input type="checkbox"/> Enable
Source IP	0.0.0.0
Idle Time Before Sending TCP Alive Packet	1 *10 sec (0~255, 0:Disable)
TCP Inactivity Time Before Disconnect	0 sec (0~255, 0:Disable)

COM1

To configure COM port parameters.

Serial Interface	RS-232
Alias Name	<input type="text"/>
Baud Rate	9600
Parity	<input checked="" type="radio"/> None <input type="radio"/> Odd <input type="radio"/> Even <input type="radio"/> Mark <input type="radio"/> Space
Data Bits	<input type="radio"/> 7 bits <input checked="" type="radio"/> 8 bits
Stop Bits	<input checked="" type="radio"/> 1 bit <input type="radio"/> 2 bits
Flow Control	<input type="radio"/> None <input type="radio"/> RTS/CTS <input type="radio"/> DTR/DSR <input checked="" type="radio"/> Xon/Xoff
Xon/Xoff characters	Xon: <input type="text" value="0x11"/> Xoff: <input type="text" value="0x13"/> ("0x"+ASCII Code, e.g. 0x11)
Xon/Xoff Special Control	<input type="checkbox"/> Controlling DTR to simulate receiving Xon/Xoff and reading DSR to get Xon/Xoff currently
Empty Serial Buffer When TCP Connection is Established	<input checked="" type="radio"/> YES <input type="radio"/> No, (Default: Yes)
Data Packet Delimiter	<input checked="" type="radio"/> Inter-character Time Gap : <input type="text" value="2"/> msec (0~30000, 0:Disable)
	<input type="radio"/> Characters : <input type="text" value="0x0d"/> ("0x" + Hex Code, e.g. "0x0d" or "0x0d0a")
COM Type Selection	<input checked="" type="radio"/> RS232 <input type="radio"/> RS485 <input type="radio"/> RS422

Fig. 26. Com1 setup-TCP server

Notes:

1. Default COM1 of GW312/315 is 4660 (COM2 is 4661) and it is associated with the serial port COM1 or COM2. After the application program being connected to the TCP port 4660 on the GW312/315, data of one's application program are transparent to both COM1 and GW312/315.
2. The serial interface may have different port interfaces for different models.

3.3.5 Configuring GW312/315 as TCP client :

- ➔ Configure GW312/315 as a TCP client. For example, the destination IP is 10.0.29.11, and the destination port is 4660 (Fig. 27)
- ➔ On **destination IP**, enter "10.0.29.11"
- ➔ On destination port, enter "4660"
- ➔ Input idle time on "**Please input idle time to send TCP alive packet (sec) :**" (4->the sending TCP keep-alive packet period is 4*10 sec)
 1. Select "**TCP Connect On Power-on**" : It keeps trying to establish TCP connection after Power on
 2. Select "**TCP Connect On Any Serial Character**" : Any serial character will trigger to establish TCP connection
- ➔ Input idle time to disconnect on "**Serial Inactivity Time before disconnect (0sec, 1~255) :**" (0->disable the function; 2 -> serial Inactivity beyond 2 secs will cause disconnect)
- ➔ Input error retrying time on "**Waiting Time Between Re-connect Attempts (0 minute, 1~255) :**" (0->disable the function; 2 ->GW312/315 trying to reconnect per 2 minutes)
- ➔ Click on "**Save Configuration**" button to save the changes

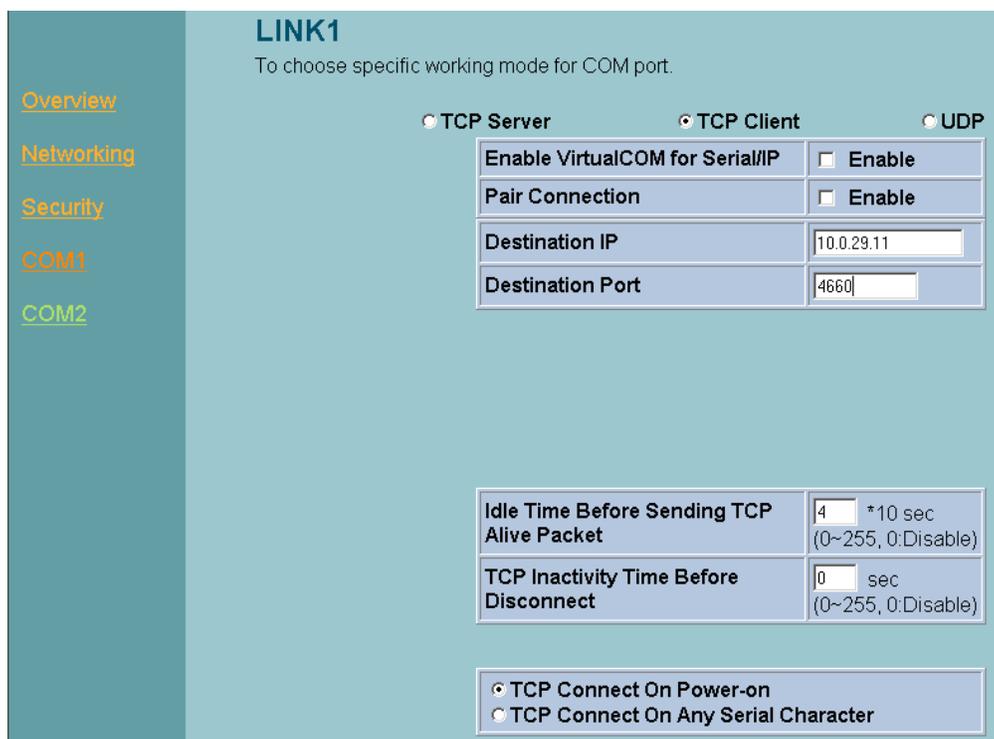


Fig. 27. Com1 setup-TCP client

3.3.6 Pair Connection (Tunneling Mode)

Pair connection is for two or more serial connections with their own GW312/315's to send data over Ethernet to communicate with each other. To do so, choose "**pair connection**" indicated in Fig. 28

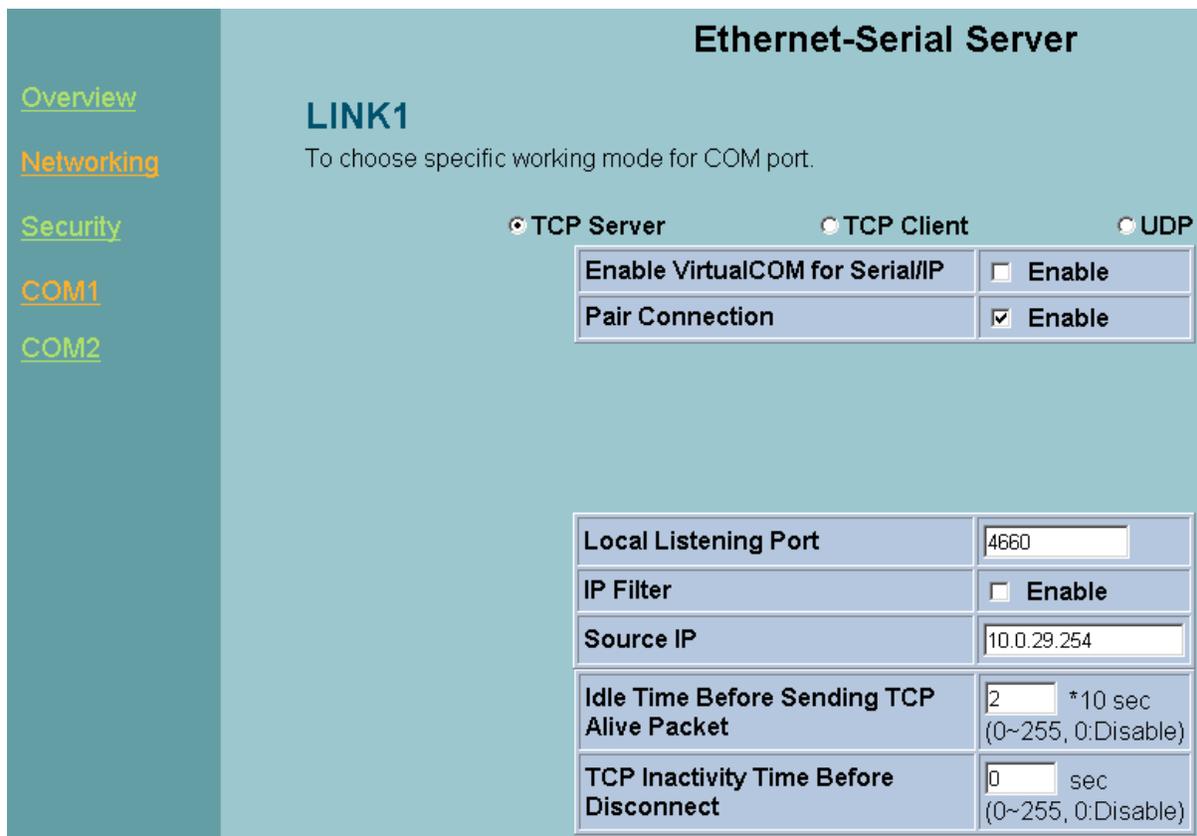


Fig. 28. Com1 setup –pair connection

3.3.7 Configuring GW312/315 in UDP mode :

GW312/315 can be configured on a UDP mode to establish connection using unicast or broadcast data from the serial device to one or multiple host computer. Vice versa is also true.

There are 2 UDP communication Modes :

1. **Master (Client) Mode** : To establish a connection using unicast or broadcast data from the serial device to one or multiple host computer.

Note : The configuration is limited by **Destination IP** and **Destination Port**

Using broadcast data from a serial device to multiple host computers : For example, for **destination IP** "10.255.255.255" and **destination port** "4660", the host computer's IP addresses from 10.0.0.1~10.255.255.254 and **listening Port** at 666 can receive data sent from the serial device (Fig. 29)

Note : Broadcast IP address is limited by the Class of IP address and subnet mask. As an example, for a network of Class C subnet 192.168.1.X and a subnet mask of 255.255.255.0,,one may configure the broadcast IP address to be 192.168.1.255 (Fig. 31)

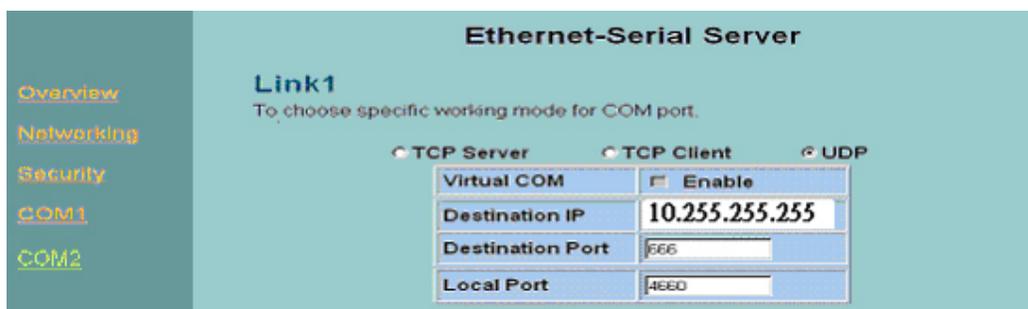


Fig. 29. Com 1 setup –UDP mode

- ➔ On “destination IP” enter 10.0.255.255 “
 - ➔ On “destination port “enter 666”.
 - ➔ On “Local port “enter 4660”.
 - ➔ Click on “Save Configuration” to save the changes.
- Note : If the update is successful, the following screen shall appear (Fig. 30)



Fig. 30. Configuration successfully updated

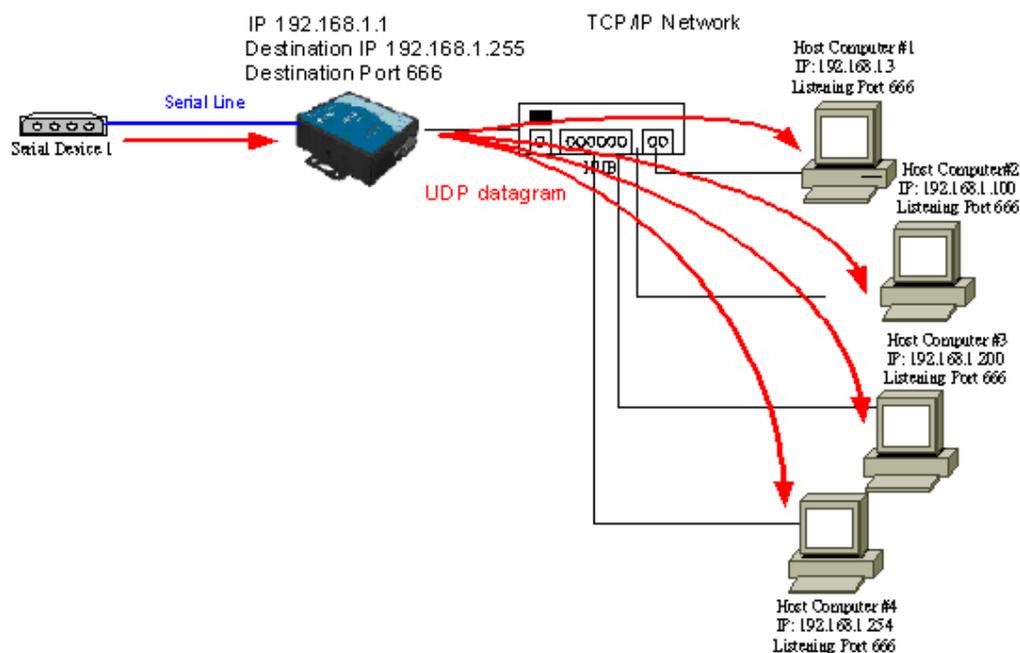


Fig. 31. Data Transmission in a UDP Master(Client) Mode

2. **Slave (Server) Mode** : To establish a connection using unicast or broadcast data from one or multiple host computer to a serial device.(Fig. 32)
- Notes : The configuration is limited by the Local Listening Port (For example, on the GW312/315 listening the port is 4660 which receives data from the Host Computer).

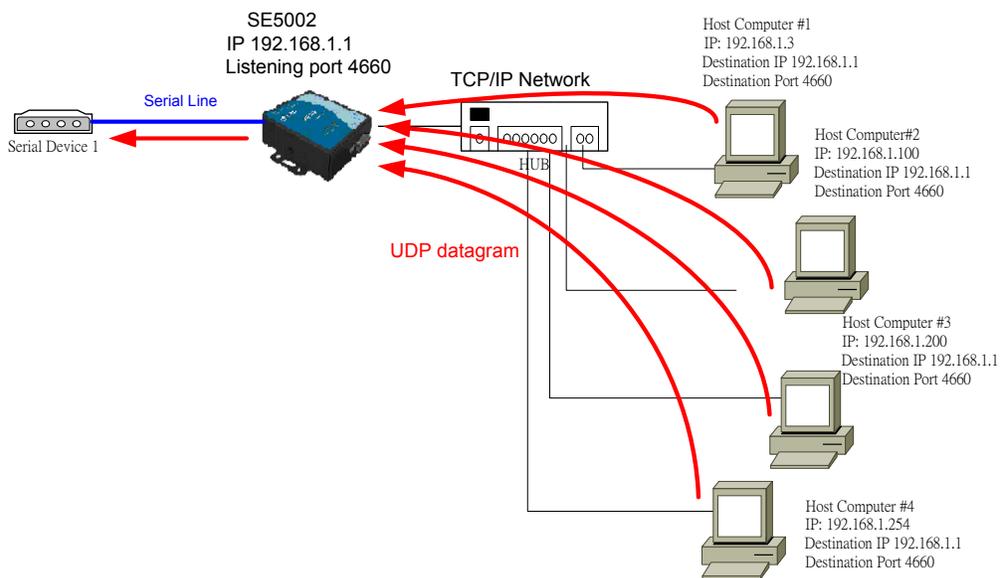


Fig. 32. Data Transmission in a UDP Slave(server) Mode

3.4 Assigning new IP Address with ARP commands

ARP (address resolution protocol) commands can be used to assign a static IP address on GW312/315 using its hardware MAC (media access control) address. The MAC address "0060E9-xxxxxx" is printed on the rear side of device. The following shows how it works on MS-DOS command prompt window. Example: change IP from 10.0.50.100 to 10.0.50.101, and MAC address being 00-60-e9-11-11-01

Step1: Add the new host IP to the ARP table

- ➔ Open Ms-DOS command prompt window
- ➔ Input `arp -s 10.0.50.101 00-60-E9-11-11-01`(Fig. 33)

```
C:\Documents and Settings\Administrator>arp -s 10.0.50.101 00-60-e9-11-11-01
C:\Documents and Settings\Administrator>_
```

Fig. 33. Ms-DOS command prompt window: add host computer IP to ARP table

Step2: Change to the new IP via Telnet port 1(Fig. 34)

- ➔ Input `telnet 10.0.50.101 1`

Note : Telnet will fail and then GW312/315 restarts automatically. Afterward, the new IP address is changed to 10.0.50.101

Step3: Using the new IP to configure GW312/315 via Telnet

- ➔ Input `telnet 10.0.50.101`

Note:

1. Both PC's IP and GW312/315 's IP must belong to the same subnet.
2. The changed IP address must be legal; otherwise it will change back to the default value (10.0.50.100) after restart.

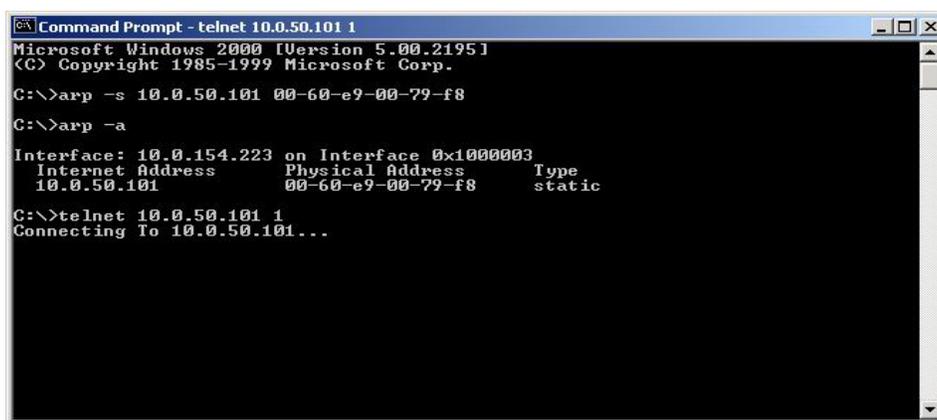


Fig. 34. Assigning a new IP address with ARP command

4. USING VIRTUAL COM

Virtual COM driver mode for windows converts COM data to LAN data for control of the COM port on GW312/315 via LAN. By creating virtual COM ports on the PC, the Virtual COM driver redirects the communications from the virtual COM ports to an IP address and port number on a GW312/315 that connects the serial line device to the network. Fig. 35 illustrates a Virtual COM connection diagram.

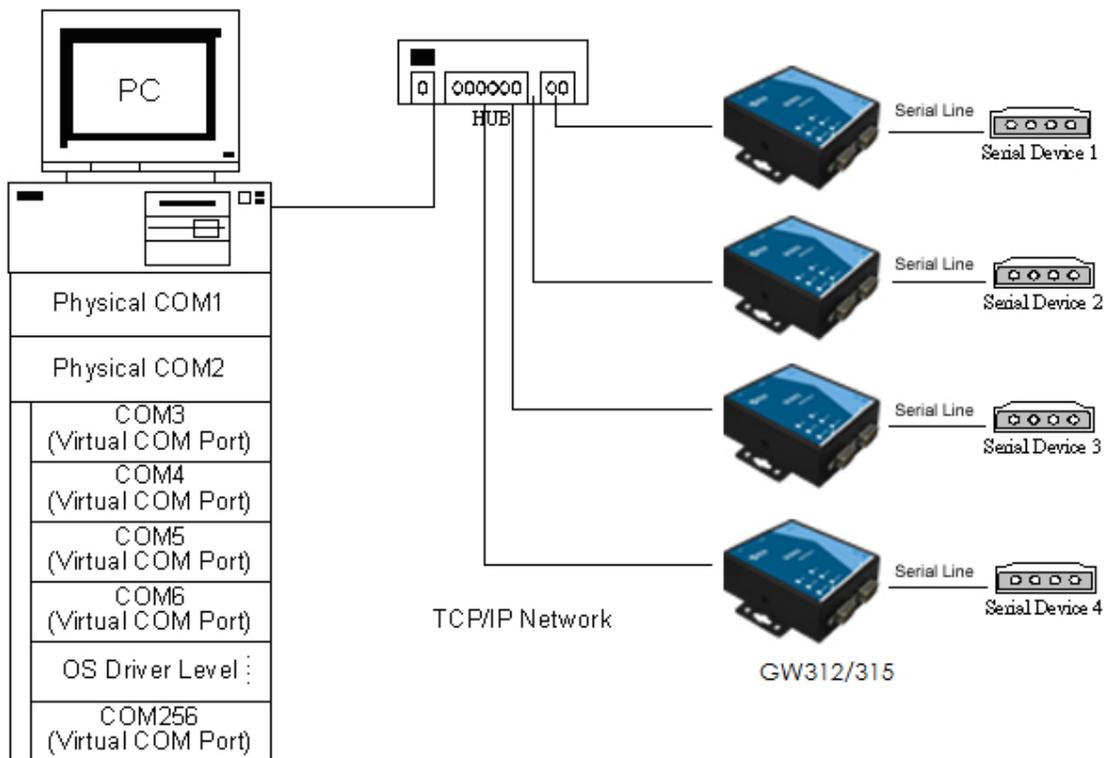


Fig. 35. Virtual Com connection diagram

4.1 Setup of a virtual COM driver

4.1.1 PC requirements

- Processor: Intel-compatible, Pentium class or faster
- Operation system: Windows Server 2003, Windows XP, Windows 2000, Windows NT 4.0 SP5 or later, Windows Me, Windows 98, Microsoft NT/2000 Terminal Server, Citrix Meta Frame

4.1.2 Cautions on Use

The Virtual COM driver supports firmware AP v3.0 or later for the GW312/315 Ethernet Serial Server.

4.1.3 Limitation

The Virtual COM driver provides users with up to 256 Virtual COM ports. Users may select from COM1 to COM256.

4.1.4 Installation

Make sure to turn off all anti-virus software before installation. Run the Virtual COM setup file included in the CD to install Virtual COM driver.

Select one or two COM port to become the Virtual COM ports.

4.1.5 Uninstalling

1. From Windows Start menu select Setting, Control Panel, Add/Remove Programs.
2. Select **Serial IP** in the list of installed software.
3. Click the **Add/Remove** button to remove the program, or From Windows Start menu select Programs, Serial IP for NETEON, **Uninstall Serial IP** to remove the program.

4.2 Virtual COM communications

4.2.1 Enabling Virtual COM on GW312/315

From the web browser, access GW312/315 by typing its IP address. Click on **COM1** link to access COM1 window. On the window, click on **TCP Server** and check **Enable** button. Then Enter in the local port number on **Local Port** field as indicated in Fig. 36

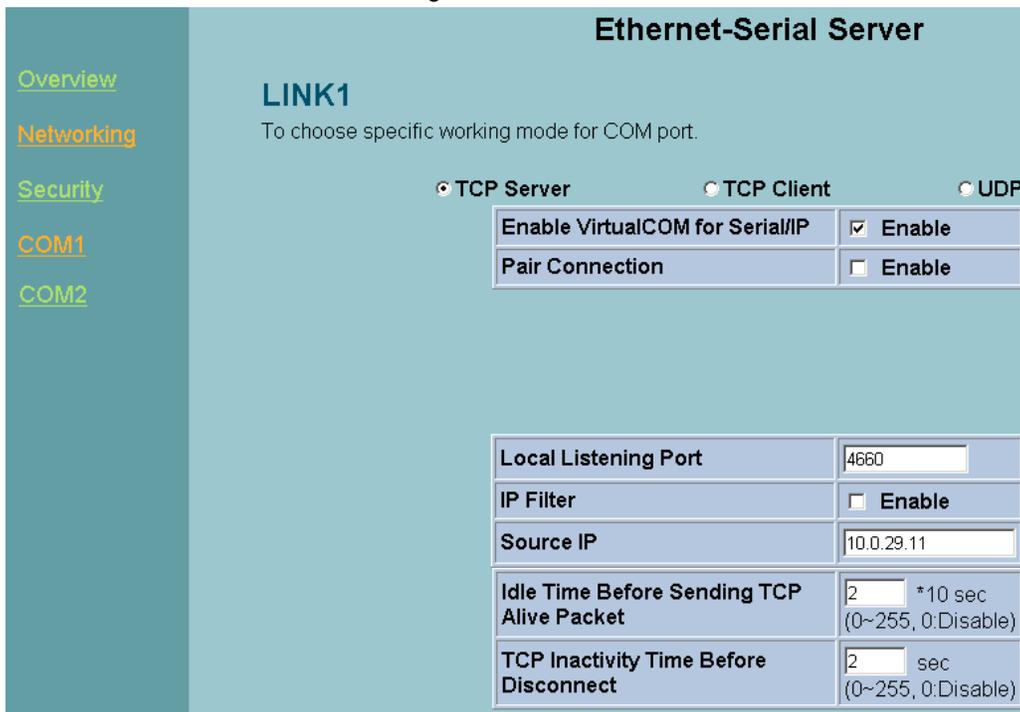


Fig. 36. Enabling Virtual COM port

One may also enable Virtual COM through Telnet by setting COM1 as a TCP server, and Enter in the local port number for COM1, then enable virtual COM as shown in Fig. 37

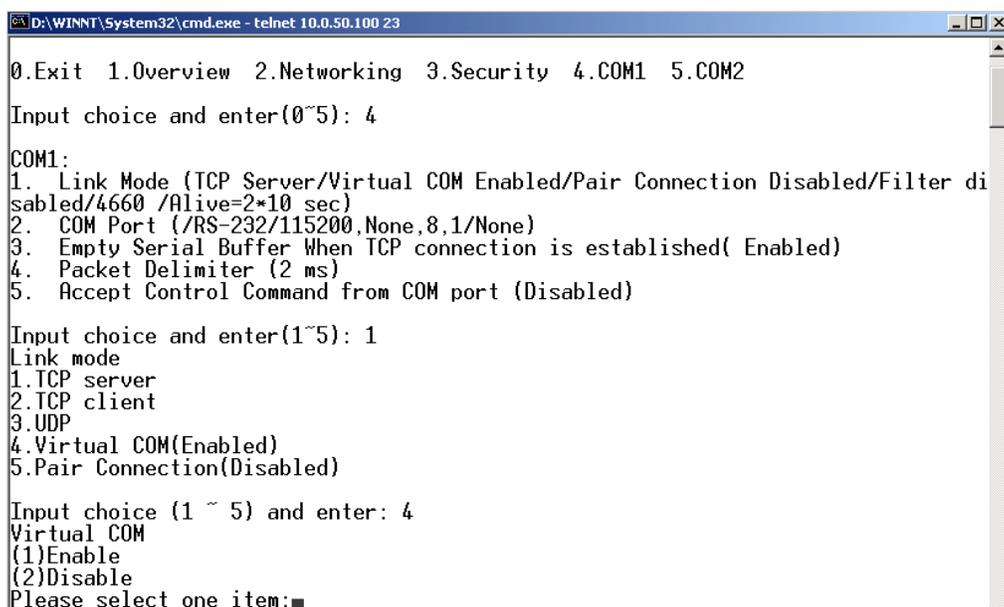


Fig. 37. Enabling Virtual COM port via Telnet

4.2.2 Running Serial/IP on PC

On Window Start Menu, go to \program\serial/IP for NETEON\control panel>Select Port\, then select the serial port. Then the “Serial I/P for Neteon Control Panel” window appears (Fig. 38).

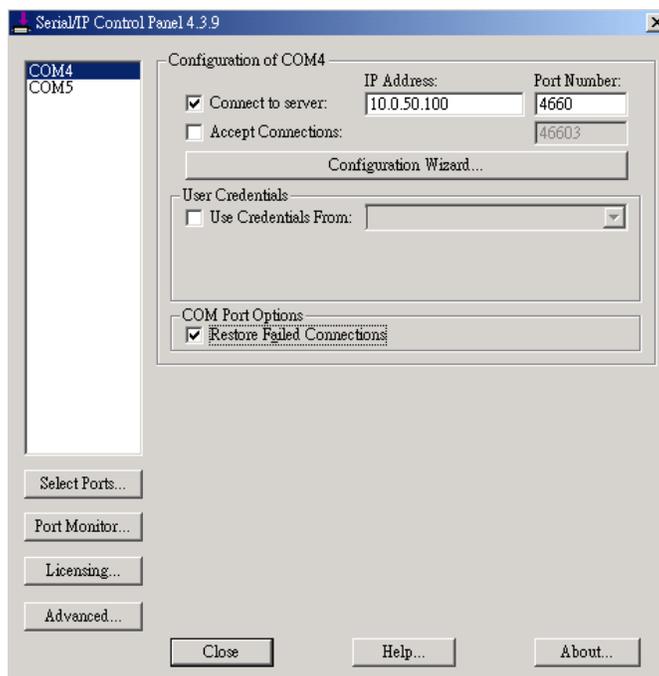


Fig. 38. Serial/IP for Neteon control panel

On the right of the panel is a sample for COM 4 settings. On the left is the list of the COM ports that have

been selected (on **Select Ports** window) for use by the Virtual COM Redirector. Change the list by clicking the **Select Ports** button.

Each COM port has its own settings. When click on a COM port, the Control Panel changes to reflect that the selected port.

Note: COM port changes become effective immediately.

4.3 Configuring Virtual COM Ports

Serial/IP COM port can be changed as follows:(Fig. 39)

1. Select a COM port on the list.
2. On **IP Address of Server**, enter the serial server IP address.
3. On **Port Number**, enter the TCP port number of the serial server.
4. On **Server Credentials**, the default is **No Login Required**. If the serial server does require login by the Virtual COM Redirector, the Virtual COM Redirector must provide a username and/or password every time an application tries to access the serial server.
5. Click the **Configuration Wizard** button and then click the **Start** button that shall appear on the wizard window. This step verifies that the Virtual COM Redirector communicates with the serial server. If **Log** display does not show errors, click **Use Settings**, return to the Control Panel (Fig. 39)

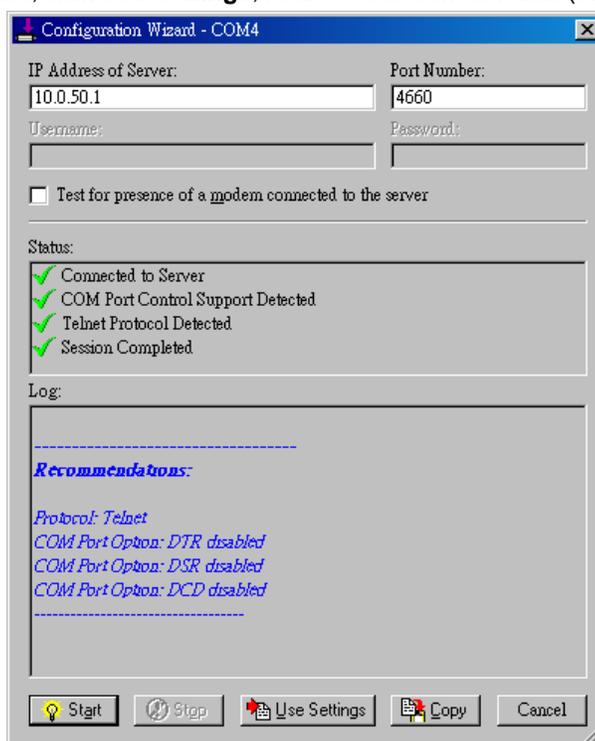


Fig. 39. Configuration Wizard

6. Settings on the **Connection Protocol** must match the TCP/IP protocol supported by the serial server. The Configuration Wizard is capable of determining the correct settings.
7. On **COM Port Options**, the settings must match the COM port behavior expected by the PC application. The Configuration Wizard will recommend such settings.

5. SNMP SETUP

5.1 SNMP Network Management Platform

GW312/315 is an SNMP device that allows many popular SNMP Network management platforms such as

HP Open View and Sun Net Manager, to conduct on the SerialManager.
Depending on the network management tools used, GW312/315 information can be collected from running the management tools, including **IP address, DNS name, system descriptions and NIC** information.

5.2 Using NetworkView: An Example

NetworkView is a free compact network management tool from NetworkView Software, Inc. (www.networkview.com). It discovers all TCP/IP nodes in a network using DNS, SNMP and ports information and documents with printed maps and reports for future use.
First, download and install the tool on one's PC (**Windows 2000 and Windows XP**), then start NetworkView.

1. Click on the  button to open a new file. The following screen shall appear, on **Addresses field**, Enter in the IP address range for searching (Fig. 40).

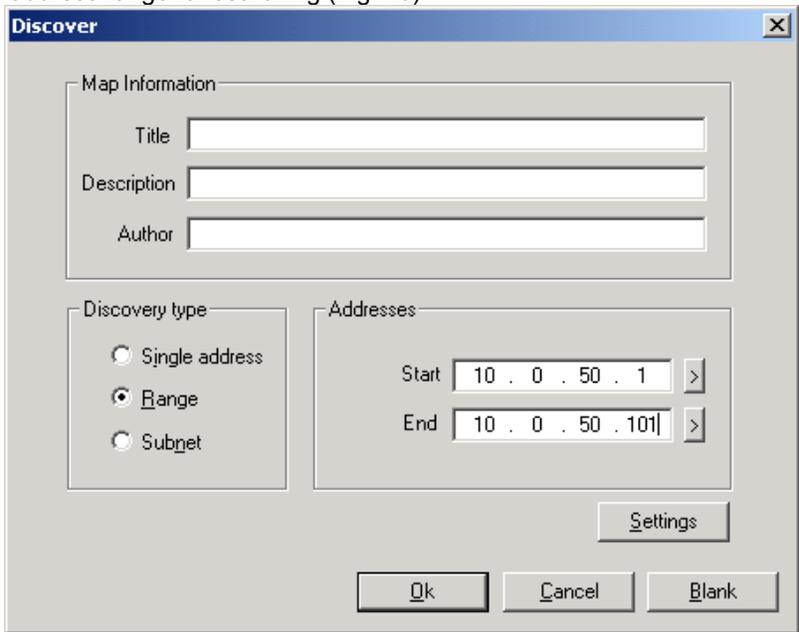


Fig. 40. IP address searching

2. Click on "OK" and the following dialog box shall display the searching progress (Fig. 41)

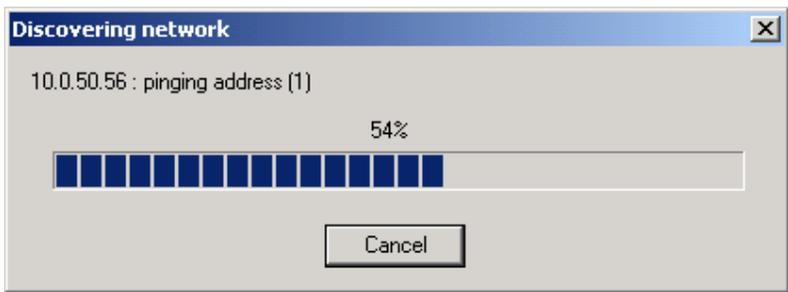


Fig. 41. Searching progress

3. After the search is complete, NetworkView will display the devices found on the main window, as shown below (Fig. 42)

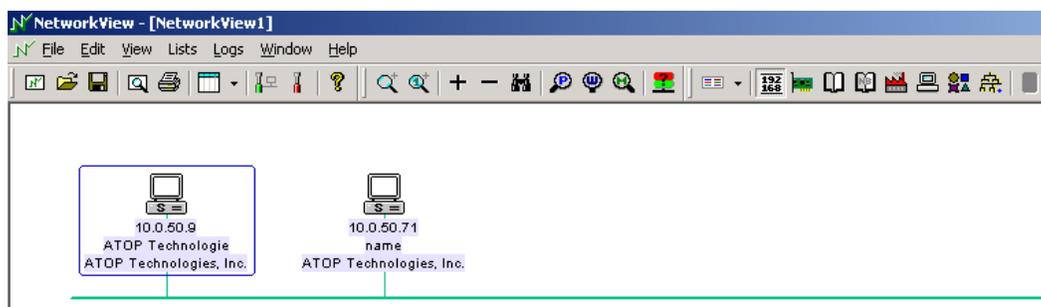


Fig. 42. NetworkView display the devices found

- 4 Double-click on the device icon to display information about the device, including IP Address, Company, SysLocation (Max 15 characters), SysName (Max 9 characters) and types etc (Fig. 43).

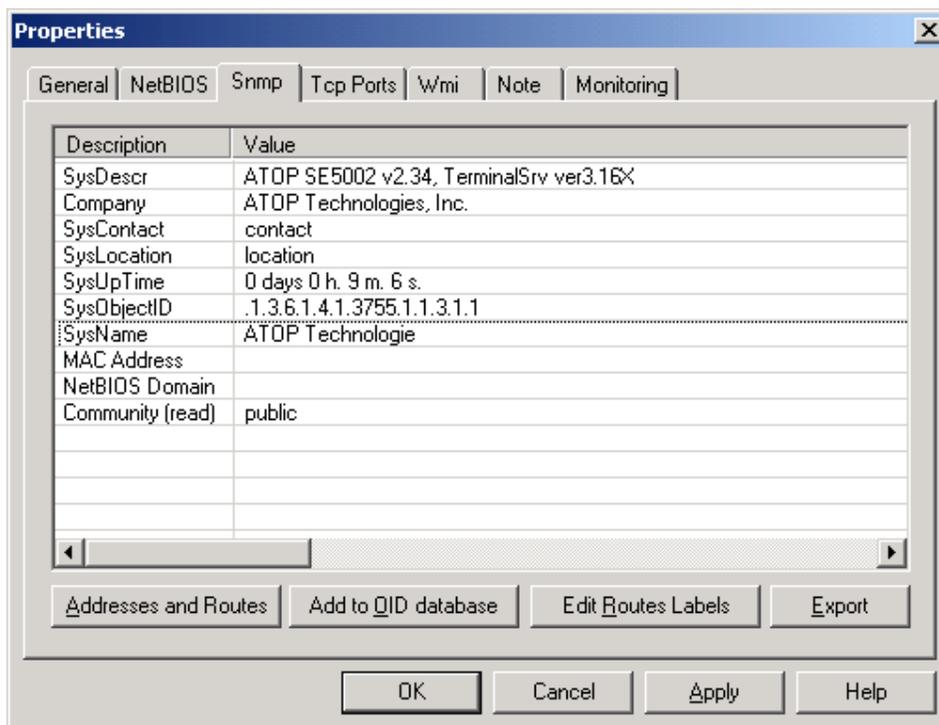


Fig. 43. NetworkView display device information

Notes:

1. NetworkView is limited to information extracting and viewing only.
2. To modify the configurations, use the web server, Telnet or SerialManager configuration utilities.

6 WRITING ONE'S OWN APPLICATIONS

Before writing one's own host applications or programs to interact with GW312/315, make sure one have done the following.

6.1 Preparing System

1. Connect GW312/315 to power, Ethernet and serial cables
2. Configure GW312/315: connection type, IP address, gateway IP address, and network mask (see chapter 3 **Hardware Installation**).
3. Configure GW312/315 as TCP Server, using the default TCP port number 4660.
4. The host (PC) application program must be configured as a TCP client and connected to GW312/315 with designated TCP port number 4660 for COM1.
5. Check GW312/315 running status through **SerialManager** configuration utility.

6.2 Running Sample Program

Sample programs written in VB and VC++ included in the package are provided for your reference; their source codes are also included. Test program can be found on the product CD in the directory of **lsamplevb_apl** and **lsamplevc_ap** respectively.

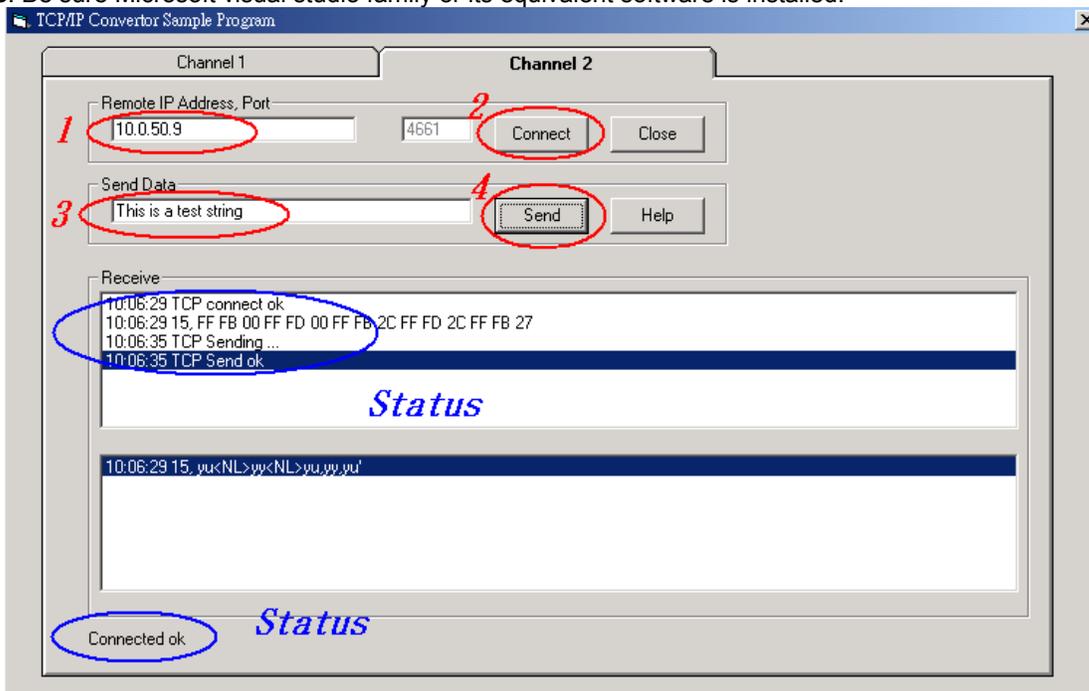
Two test programs, TCPTTEST in Visual Basic and TCPTTEST2 in Visual C++ are included.

6.2.1 TCPTTEST in Visual Basic

This sample program (see below), written in Visual Basic 5.0 with Winsock Controls, shows how to exchange data between host (PC) and GW312/315 via Ethernet in two socket ports.

One may start the sample program tcptest.vbp to test different functions. For more information, press **Help**.

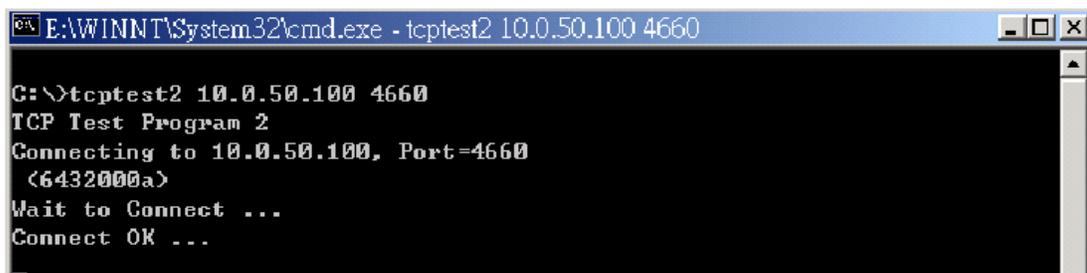
Note: Be sure Microsoft visual studio family or its equivalent software is installed.



6.2.2 TCPTTEST2 in Visual C

Enter in the following command on the command line prompt to run the program:

TCPTTEST2 IP_Address Port_Number



```

E:\WINNT\System32\cmd.exe - tcptest2 10.0.50.100 4660

C:\>tcptest2 10.0.50.100 4660
TCP Test Program 2
Connecting to 10.0.50.100, Port=4660
(6432000a)
Wait to Connect ...
Connect OK ...

```

The command **tcptest2 10.0.50.100 4660** connects a TCP server of IP address *10.0.50.100* to port number *4660*. The received data is displayed on the screen and the input data is sent to the TCP server. Binary data in hex format with a leading character “\” can also be sent. For example, “\00” and “\FF” represent ASCII code 0 and 255, respectively.

A modem can also be used to connect to the serial server. Command "**AT\Od**" sends standard AT command to the modem which in return responds with "**OK\OD\OA**" message to the host application.

Always use '=' then **Enter** key to exit the program.

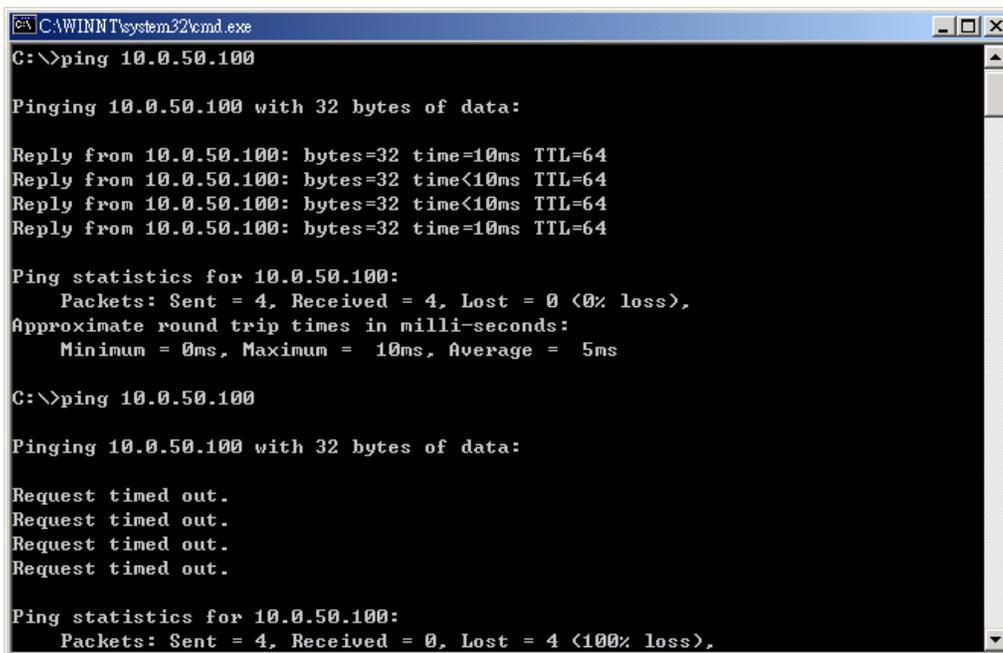
7 Diagnostics

There are several ways to check the status and availability of GW312/315.

7.1 Using Standard TCP/IP Utility *Ping* Command

Go to Windows **Start** menu, select **Run** and Enter in "**ping <TCP Server IP address>**".

If the connection is established, the Reply messages are displayed; otherwise it will indicate Request timed out.



```

C:\WINNT\system32\cmd.exe

C:\>ping 10.0.50.100

Pinging 10.0.50.100 with 32 bytes of data:

Reply from 10.0.50.100: bytes=32 time=10ms TTL=64
Reply from 10.0.50.100: bytes=32 time<10ms TTL=64
Reply from 10.0.50.100: bytes=32 time<10ms TTL=64
Reply from 10.0.50.100: bytes=32 time=10ms TTL=64

Ping statistics for 10.0.50.100:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 10ms, Average = 5ms

C:\>ping 10.0.50.100

Pinging 10.0.50.100 with 32 bytes of data:

Request timed out.
Request timed out.
Request timed out.
Request timed out.

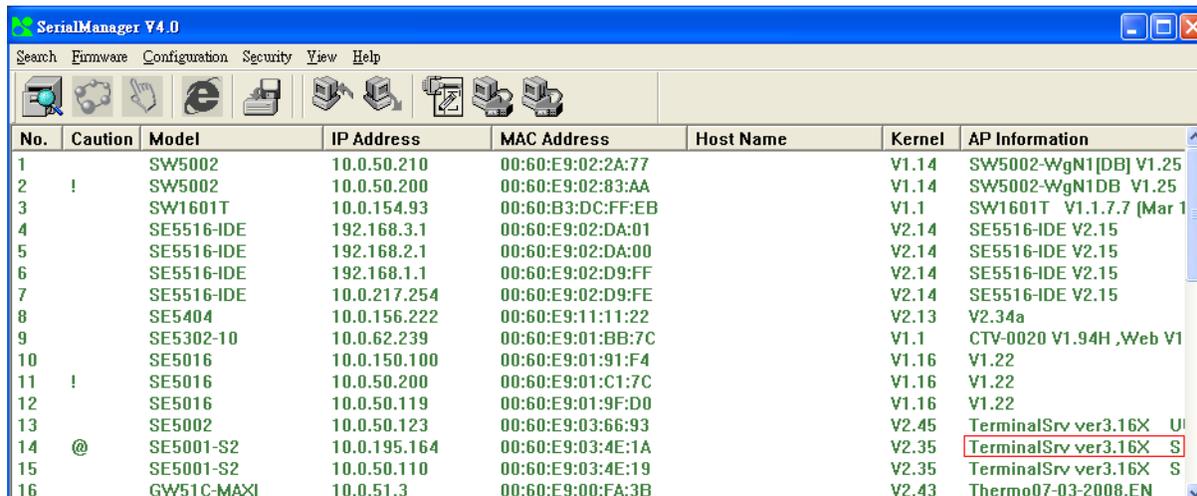
Ping statistics for 10.0.50.100:
    Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),

```

7.2 Using SerialManager Configuration Utility Program

Use SerialManager configuration program on the product CD to check the status of GW312/315. The status and version can be read from the tool.

For example, 'S' means that COM1 is in server mode and is not connected.



7.3 Using TCPTTEST.EXE or TCPTTEST2.EXE Sample Program

Sample programs TCPTTEST.EXE and TCPTTEST2.EXE can be used to check the status of GW312/315. Refer to chapter 6.2 for running the sample programs.

Appendix A: Specification

A.1. Hardware Specification

	Specifications
CPU	<ul style="list-style-type: none"> 16-bit Embedded CPU 100MHz
Flash Memory	<ul style="list-style-type: none"> 512K Bytes
SDRAM	<ul style="list-style-type: none"> 512K Bytes
EEPROM	<ul style="list-style-type: none"> 512 Bytes
Host Communication	<ul style="list-style-type: none"> IEEE802.3 base band TCP/IP, UDP, SNMP, HTTP, Telnet, ARP, BOOTP, DHCP, ICMP
Reset	<ul style="list-style-type: none"> Built-in default key to restore factory default settings
Watch Dog Timer	<ul style="list-style-type: none"> Software watch dog to auto reset
Serial Port Communication	<ul style="list-style-type: none"> Two RS-232 or RS-485/RS-422 selectable RS-232: EIA-RS-232C standard, Full Duplex, DB9 RS-485: 2/4 wires, Half/Full duplex, Terminal Block RS-422: 4 wires, Half/Full duplex, Terminal Block Parameters <ol style="list-style-type: none"> Baud-rate: 1200 bps ~ 230400 bps

- 2) Parity: None, Even, Odd, Mark, Space
- 3) Data bits: 7,8
- 4) Stop bits: 1,2
- 5) Packet Delimiter: by inter-character timeout, by characters' delir
- 6) Flow Control: None, Hardware CTS/RTS, Software Xon/Xoff

LED indication

- RUN x 1
- LAN x 1
- COM port x 4

Power Requirement

- +9~30VDC Jack or DC +9~30V Terminal Block, 2.8 Watt Max

Temperature

- Operation: 0□ to 60□
- Storage: -20□ to 70□

Humidity

- 20%~90% non-condensing

Housing

- 90mm(L) x 45mm(W) x 63mm(H)

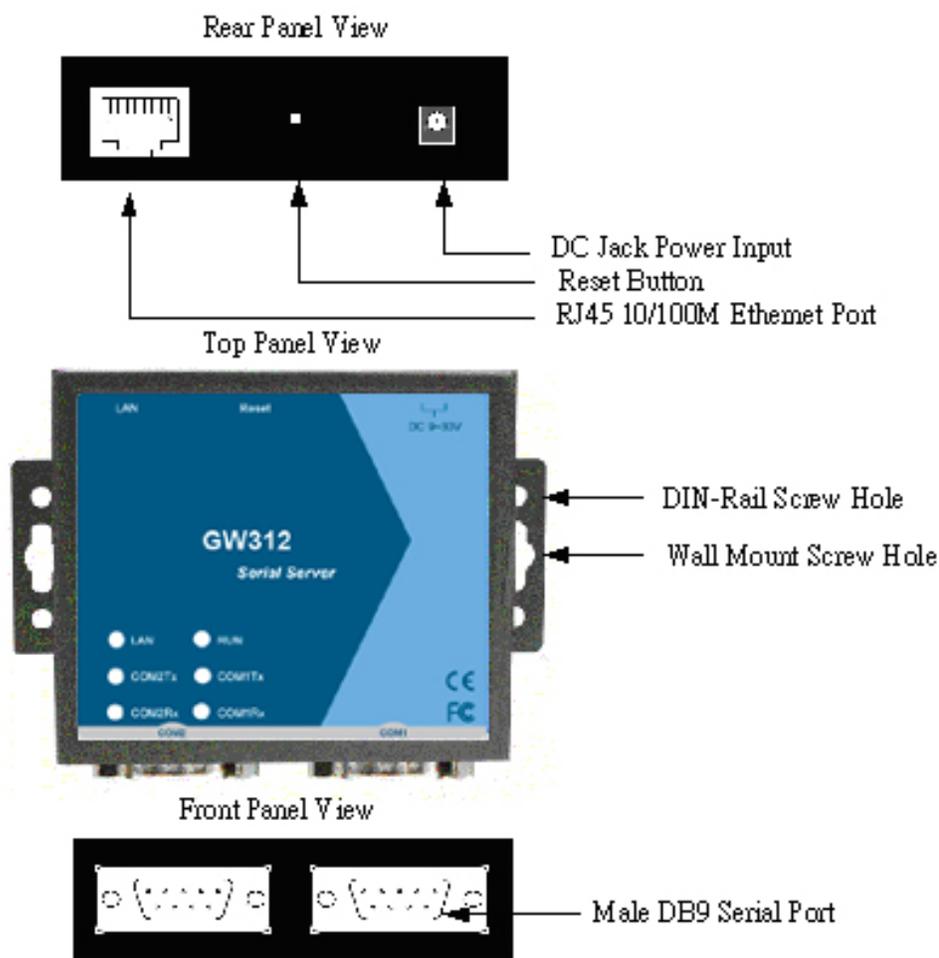
A.2. Software Specification

Item	Specifications
Protocol	TCP, UDP, ARP, ICMP, SNMP, HTTP, Telnet, BOOTP, DHCP
Configuration	<ul style="list-style-type: none"> Configuration information for both TCP/IP and serial ports is written in the EEPROM. Configuration utilities of Windows 98/2000/NT/XP/2003 are provided.
Internal Buffer Size	<ul style="list-style-type: none"> TCP receiving buffer size = 8K bytes TCP transmitting buffer size = 16K bytes RS-232 or RS-485/RS-422 receiving buffer size = 4K bytes RS-232 or RS-485/RS-422 transmitting buffer size = 4K bytes

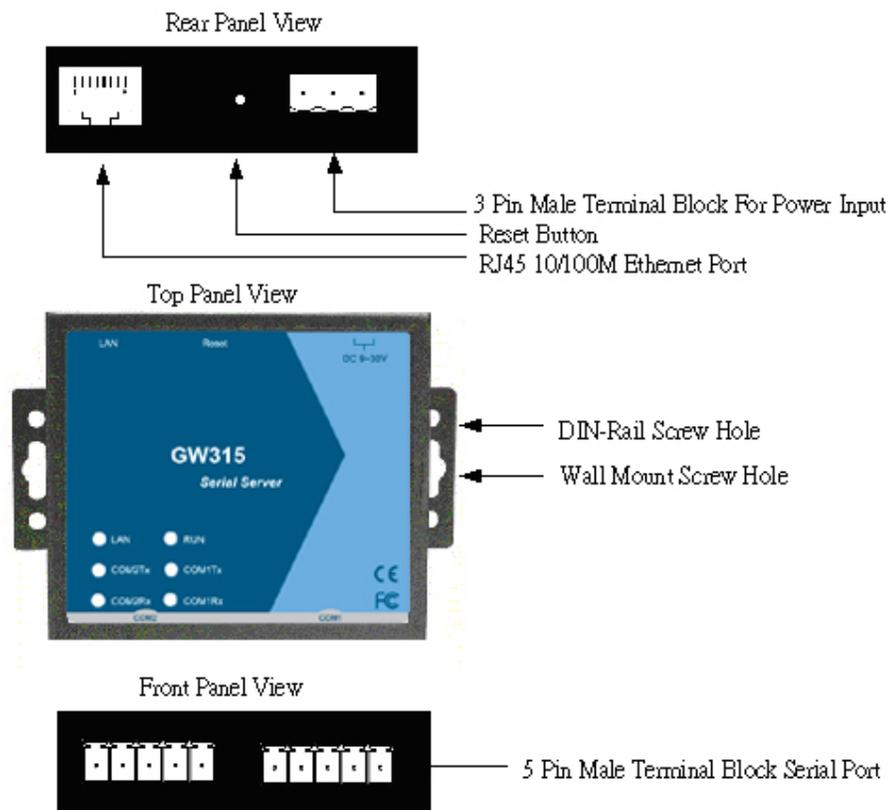
A.3 Panel Layout and Connector Pin Assignments

A.3.1. Panel Layout

A.3.1.1 DB9 for GW312 (RS-232/RS-422/RS-485)



A.3.1.2 GW315 (RS-422/RS-485)



A.3.2.1 DB9 Pin Assignments

The pin assignments of DB9 connector on GW312 are shown in the following table:

Pin#	RS-232 Full Duplex for GW312 Model	RS-485/RS422 2 wire, Half Duplex for GW312 Model	RS-485 4 wire, Full Duplex for GW312 Model
1	DCD	N/A	N/A
2	RXD	N/A (reserved)	TXD+
3	TXD	DATA+	RXD+
4	DTR	N/A	N/A
5	SG (Signal Ground)	SG (Signal Ground)	SG (Signal Ground)
6	DSR	N/A	N/A
7	RTS	DATA-	RXD-
8	CTS	N/A (reserved)	TXD-
9	N/A	N/A	N/A

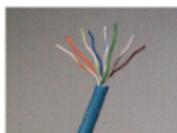
A.3.2.2 Terminal Block Pin Assignments

The pin assignments of Terminal Block connector on GW315 are shown in the following table:

Pin#	RS-485/RS-422 4 wire, Half Duplex For GW315	RS-485 2 wire, Full Duplex For GW315
1	T+	NC
2	T-	NC
3	R+	Data+
4	R-	Data-
5	SG (Signal Ground)	SG (Signal Ground)

A.3.3 Ethernet Port (RJ-45) Pin Assignments

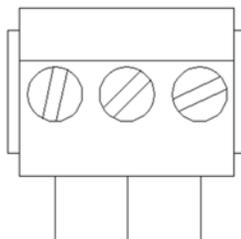
1. Category 5 UTP cable, 8 core wire.



2. RJ45 Connector.
3. RJ45 Pin Assignment

Pin Assignment	568A Definition	568B Definition
Pin1	Green-White	Orange-White
Pin2	Green	Orange
Pin3	Orange-White	Green-White
Pin4	Blue	Blue
Pin5	Blue-White	Blue-White
Pin6	Orange	Green
Pin7	Brown-White	Brown-White
Pin8	Brown	Brown

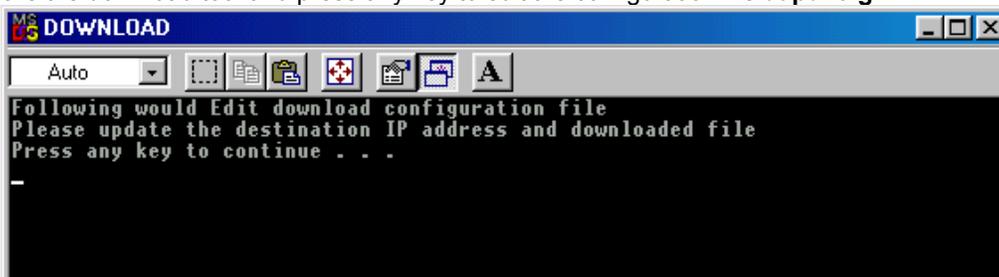
canon RJ-45, choose either 568A or 568B definition. Use 568A and 568B definition, respectively for a crossover cable,



F.G. VIN- VIN+

B.1 System Upgrade Procedure

1. Make sure the PC and the GW312/315 are on the same network. Use command **ping** or **SerialManager** program to verify their availability.
2. Prepare the download tool and press any key to edit the configuration file **dapdl.cfg**.



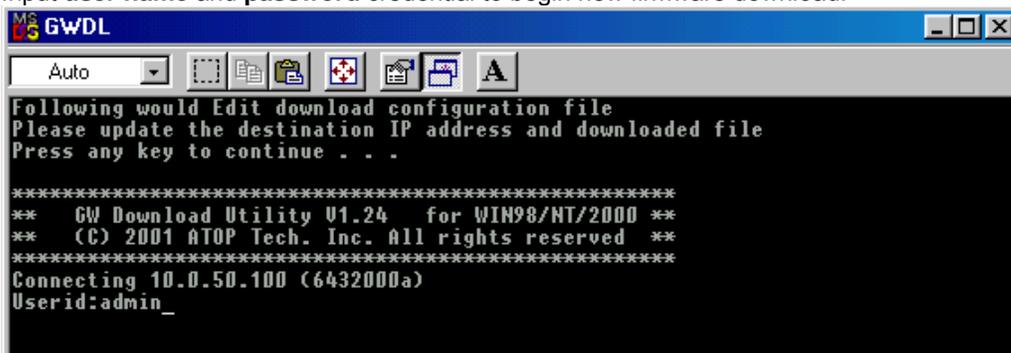
3. Edit "**dapdl.cfg**" to fit the system requirements, the contents of the file shall look like the following window. Be sure to save your modifications.

Remote_IP 10.0.50.100

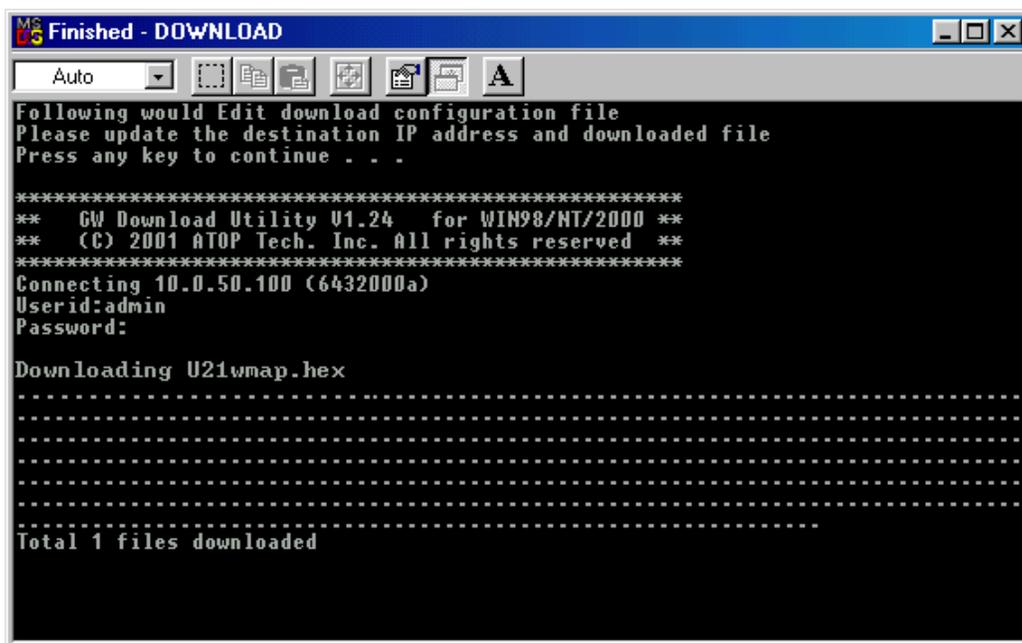
Load U5002.hex

The first line identifies the IP address of GW312/315; the second line identifies the firmware (Hex file) name to be downloaded.

4. Run **download.bat**.
5. Input **user name** and **password** credential to begin new firmware download.



6. GW312/315 will automatically restart after downloading.



B.2 Critical Issues

1. The upgrading process can be aborted by pressing the <Esc> key. GW312/315 will restart automatically and the system remains the same.
2. If GW312/315 does not receive any upgrading data within **30 seconds**, it will restart automatically and the system remains the same.
3. After the upgrading process is done, GW312/315 will program the flash memory, and the buzzer beeps 6 times before restarting. It takes around 10 seconds to complete the programming process. If an error occurs during the programming process, GW312/315 will clear the corresponding memory and the system remains the same before the process.

B.3 Error Messages

Firmware upgrade may not be successful if errors occur during the process.

Error Cause	Message	Comments
Illegal Hex file format	Hex File Text Error	
	Hex File Check-Sum Error	
	Hex File Format Error	
	Hex File End of Record Error	
GW312/315 handshaking problem	GW312/315 ACK Start Address Error	
	GW312/315 ACK Length Error	
	GW312/315 Response Command Error	
Configuration file	Remote IP not found	
	Open configuration file failure	

Appendix C: Re-loading System Firmware

The AP (application program) firmware of GW312/315 can be disabled If a wrong version is downloaded.

To disable the current version of firmware and re-load the correct one, do the followings:

1. Turn power off, open GW312/315 case.
2. Short pin1 to pin2 on jumper JP1 (on the right-top corner of the main board) to disable the current AP firmware.
3. Turn GW312/315 power on.
4. Download the correct AP firmware.
5. Open pin1 and pin2 on jumper JP1 to enable AP firmware.
6. Close the case and continue operations.

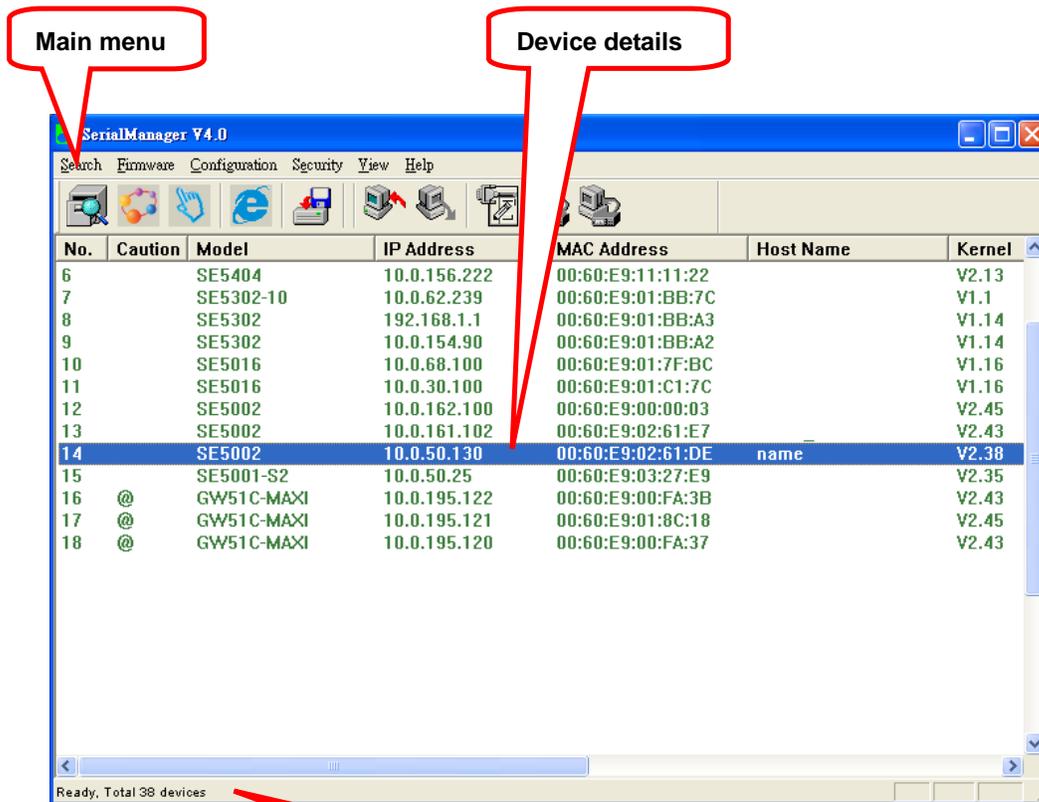
Appendix D: Using SerialManager

D.1. SerialManager Introduction

SerialManager, developed by NETEON, is a special tool for device management and configuration, and can realize the daily management on various NETEON network devices for address search, device positioning, parameter configuring, firmware downloading and so on.

D.2. Interface

The operating interface of the **SerialManager** shown as below:

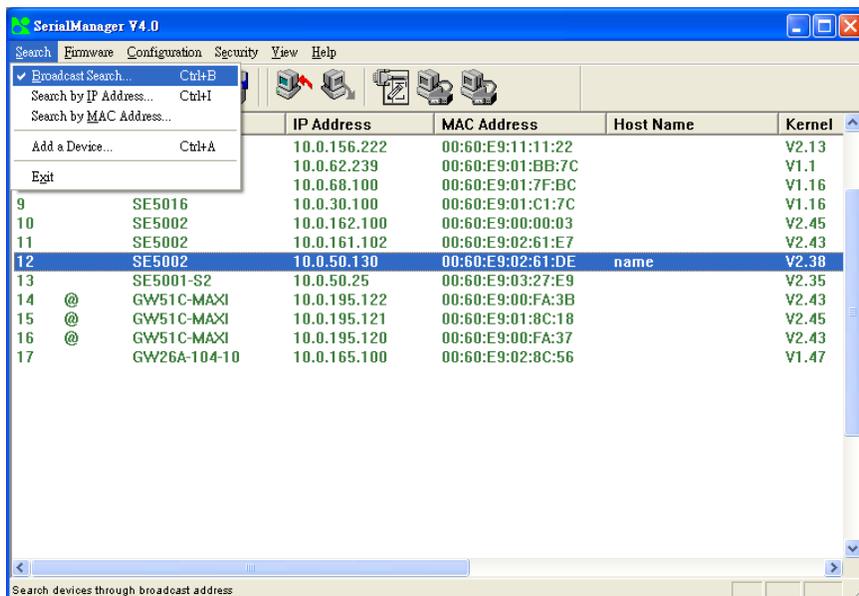


D.3. Functions

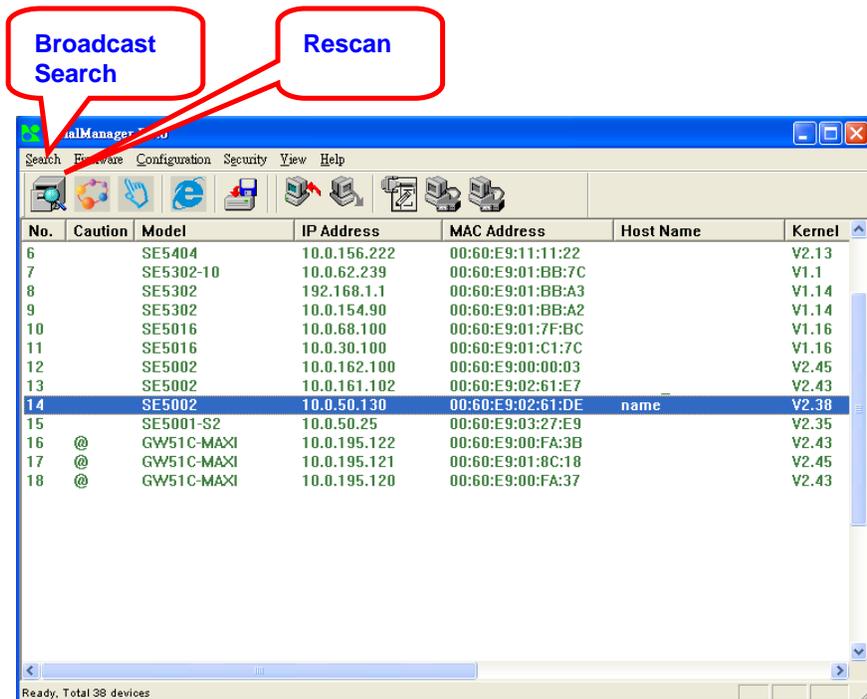
D3.1 Device Search

This function is applied to search devices in the network. The user can use four ways to search devices. They are search by broadcast, search by special IP addresses, search by special MAC addresses and

rescanning devices by using the current search way. The user can select his required search way by clicking the **Search** option on the main menu, shown as below:

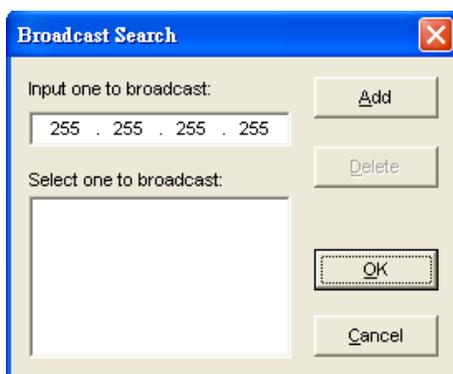


Or, select by clicking a button on the toolbar, as below:



D3.1.1 Broadcast Search

Once **Broadcast Search** is selected, a box will pop up as below:



The user may type in or select different broadcast address based on his/her own requirement.

D3.1.2 Search by IP address

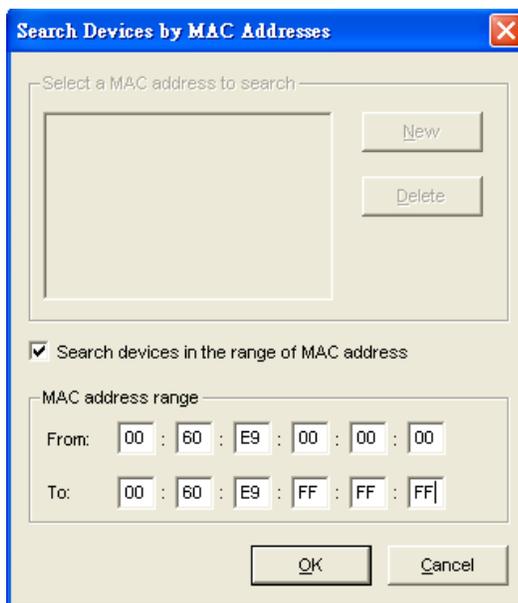
Once **Search by IP Address** is selected, an interface will pop up as below:



Here user may have two options: **Select an IP address to search** or **Search device in the range of IP address**.

D3.1.3 Search by MAC Address

If **Search by MAC Address** is selected, another box will pop up as below:



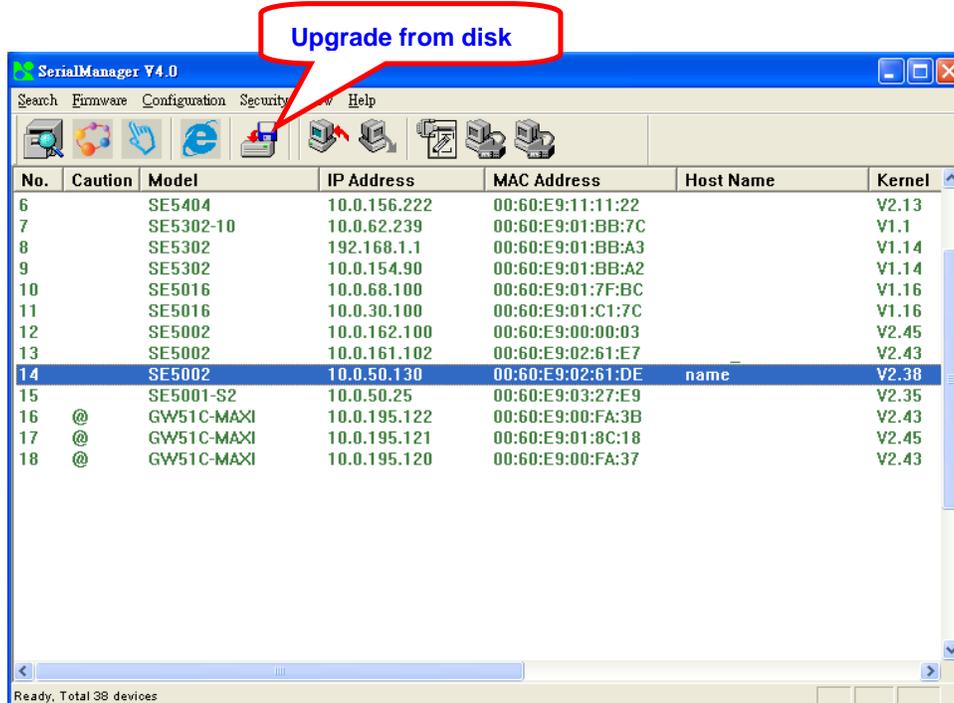
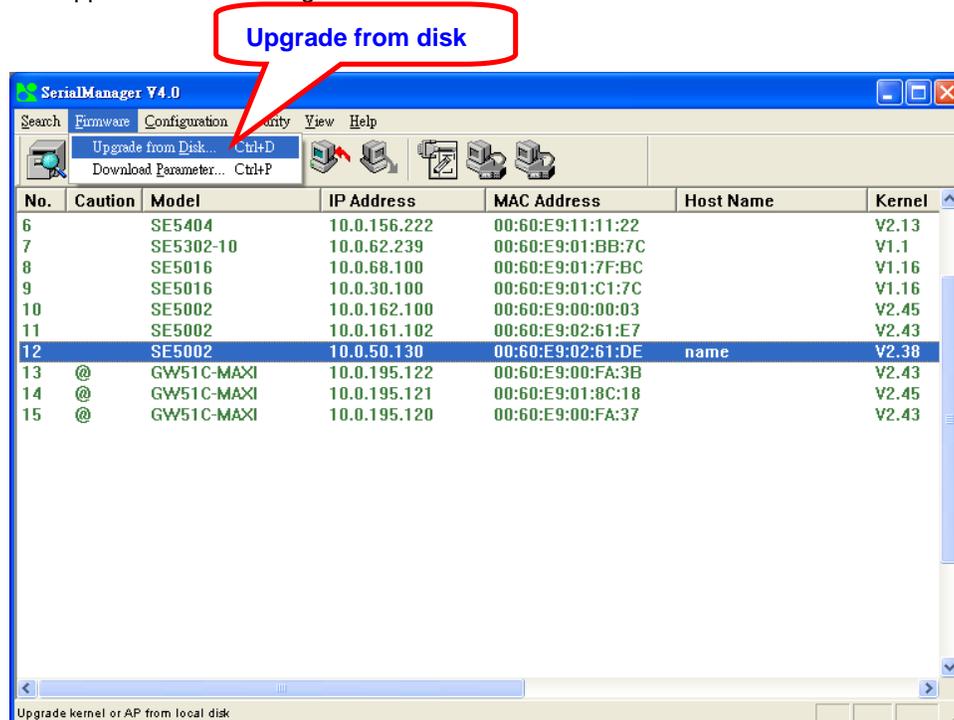
Here the user may search in two ways: **Search a MAC address to search** or **Search devices in the range of MAC address**

D3.1.4 Rescan

Once the user clicks the **Rescan** button on the toolbar, the SerialManager shall re-search devices by using the current search way.

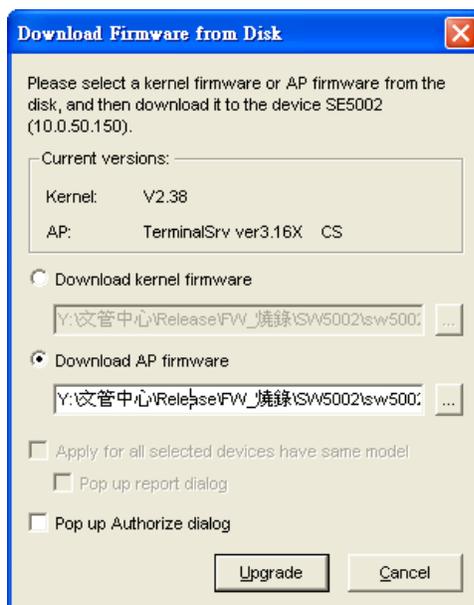
D3.2 Firmware

This function is applied to downloading a firmware into a selected device.

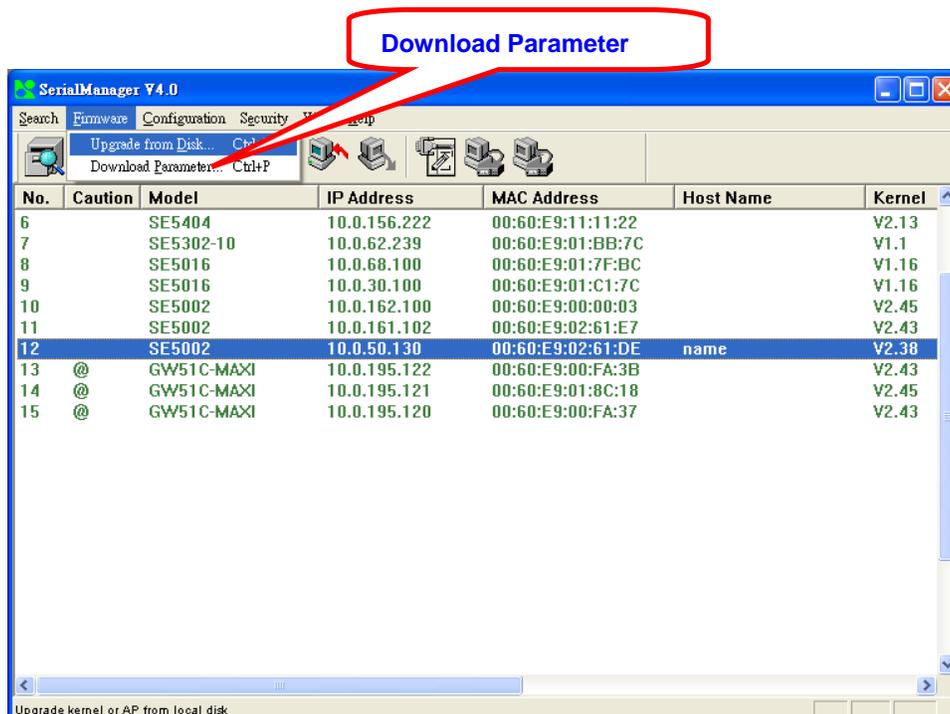


The user can enter the window for downloading by firstly clicking a designated network device, and then selecting the submenu option **Upgrade from disk** in the main menu option **Firmware**, or directly clicking the

button **Upgrade from disk**. And then the user can select and download the required firmware from the disk, as shown in the figure below:



The user can also select several same devices at one time, and realize the firmware updating for them by selecting **Apply for all selected devices have same model**.



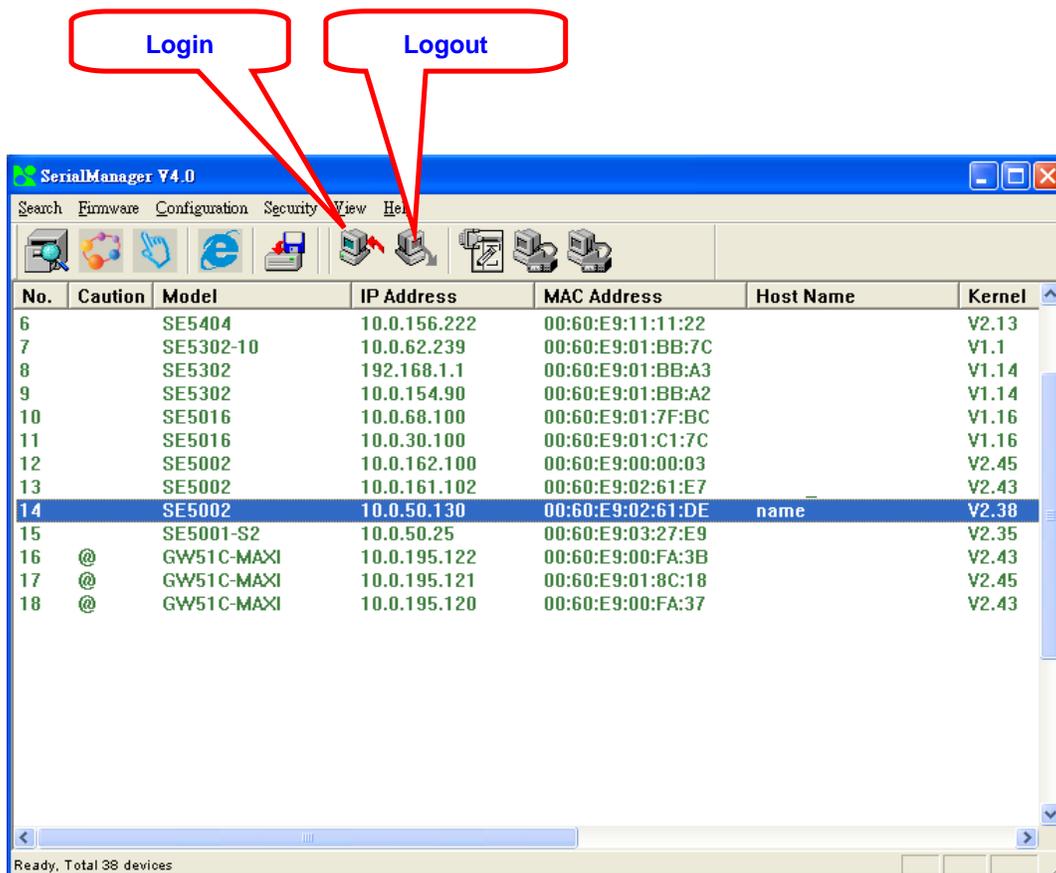
In addition, for some devices with JFFS2 file system supported, the user can download the related parameter data into the device that supports the JFFS2 file system through a submenu **Download Parameter**. See details as the figure below:



Note: Some of old firmware version did not support SerialManual firmware upgrade function. Please refer to appendix "Upgrade System Software" for detail.

D3.3 Security

This function is applied to the security protection for the network devices, so as to supply some necessary protection to a device for configuration modifying, configuration leading-in and leading-out, and some other important functions. Here three functions are mainly supplied, including: **Login**, **Logout** and **Change Password**, shown as the figure below:



D3.3.1 Login

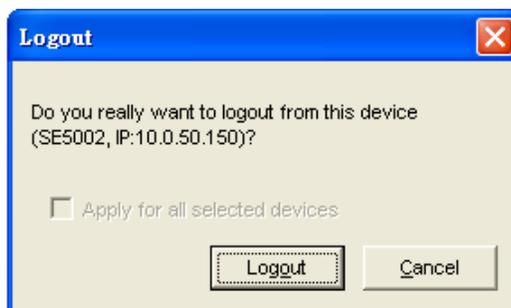
This function is applied to the login to any network device, as some important devices can only be operated after a successful login, shown as the figure below:



The user can also select several devices at one time, and log in them at the same time by selecting **Apply for all selected devices**.

D3.3.2 Logout

This function is applied to the logout from any network device, as the user should always carry out a logout after he/she has finished the operating action to any important device, shown as the figure below:



The user can also select several devices at one time, and log out them at the same time by selecting **Apply for all selected devices**.

D3.3.3 Change Password

This function is applied to modifying the password for logging in any network device, but can only be realized after a successful log-in, shown as the figure below:

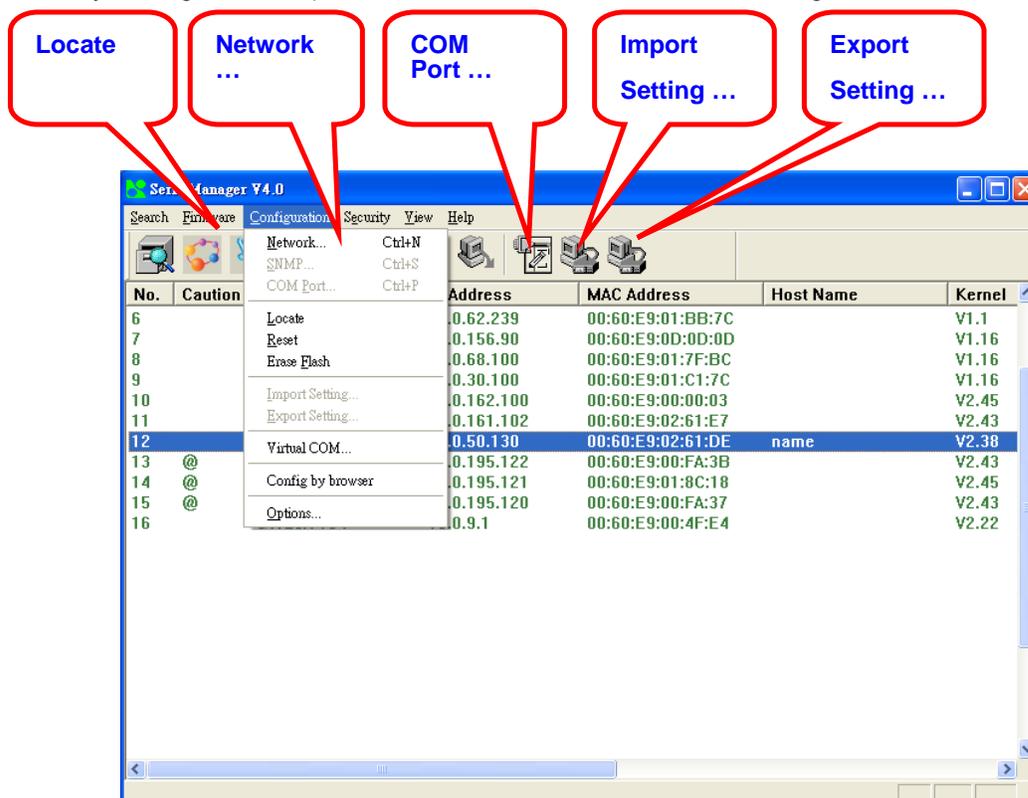


The user can also select several devices at one time, and modify their pins at the same time by selecting **Apply for all selected devices**.

D3.4 Configuration

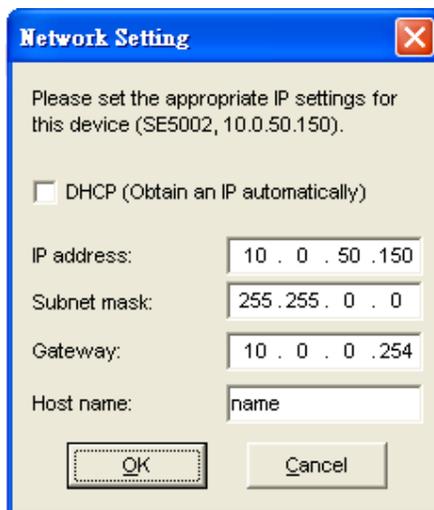
This function is applied to the configuring, import and export of work parameters for any network device, and here are mainly supplied with: 'Network ...', 'COM Port...', 'Locate', 'Reset', 'Erase Flash', 'Import Setting...', 'Export Setting...', 'Virtual COM...', 'Config by IE' and 'Options', and some other application functions. The user can carry out a configuration operating through

menu or by clicking the corresponded button on the toolbar, shown as the figure below:



D3.4.1 Network ...

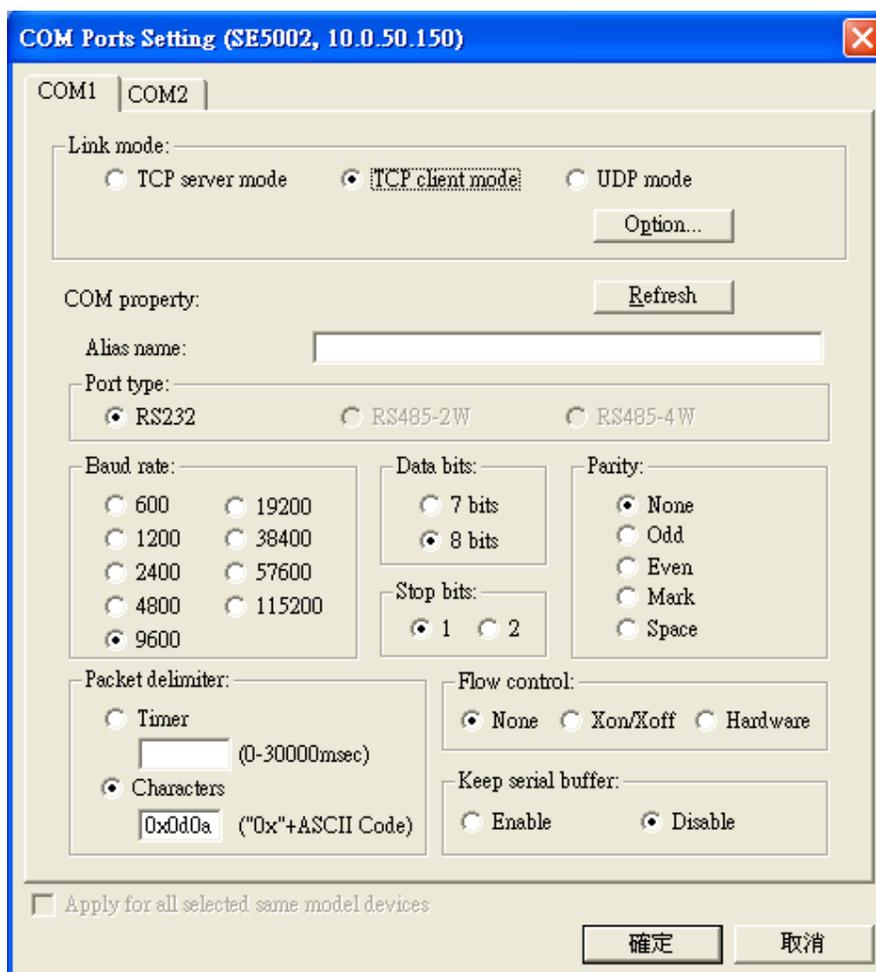
The user can modify the IP address of any selected device, shown as the figure below:



D3.4.2 COM Port ...

NETEON has developed various network products, and some of the NETEON devices are specially supplied to some serial-port servers, while this function is applied to the configuration of COM port parameters.

Note: This function can be realized only after a successful login, shown as the figure below:



The user can also select several devices at one time, and carry out the configuration for them at the same time by selecting **Apply for all selected same model devices**

Note:

- 1 · COM tags: generated automatically according to the COM port number of the device. If a device has 4 COM port, there will be 4 tags: respectively COM1, COM2, COM3, COM4, and the like.
- 2 · Connecting mode: it means the connecting mode between the serial-port server and other network devices. Each COM corresponds to a connecting mode through which the transferring data will not be interfered by that in another connection. The user can set each corresponded connecting mode and the working parameter by clicking the button "Option", shown as the figure below:

TCP Server mode

TCP Client mode

UDP mode

- 3 · COM port property: it mainly represents the working parameter of the serial port setting, including: serial-port working type, baud rate, data bit, stop bit, parity bit, data packet delimiter and flow control, etc.

D3.4.3 Locate

The user can apply this function to locate a device when he knows its IP address, but doesn't know its position. If a device is selected, the device will appear with singing by which the user can locate the device through the submenu option **Locate** or clicking the **Locate** button on the toolbar.

D3.4.4 Reset

The device should be restarted after a successful modification of parameter configuration. And the user can carry out a restart through the submenu option **Reset**.

D3.4.5 Erase Flash

Some devices are supplied to the user with a certain capacity of Flash memory to save the user's data. And the user can erase the Flash through the submenu option **Erase Flash** or clicking the **Erase Flash** button on the toolbar when the memory capacity is to be used up or the history data are unnecessary to be saved.

D3.4.6 Import Setting ...

If a network has a large number of devices which are used for a same purpose, it would be very complicated to carry out the parameter configuration for each of the devices in the network one by one, while the user can import the parameter information of a standard parameter file directly into all the devices of the network through the submenu option **Import setting ...** or clicking the **Import setting ...** button on the toolbar, thus the work procedures can be largely reduced, shown as the figure below:

Import a file to SE5001-S5

Open a file: D:\Device Manager 3.1\Settings\SE5001-S2.adm

Model: SE5001-S2

IP setting:

IP address: 10 . 0 . 50 . 100

Subnet mask: 255 . 255 . 0 . 0

Default gateway: 10 . 0 . 0 . 254

SNMP setting:

Name: name

Location: location

Contact: contact

COM ports setting:

Selected COM Port: COM1

Type: RS232 Alias name:

Baud rate: 9600 Data bits: 8 bits

Stop bits: 1 bit Parity: None

Flow control: None

Packet delimiter: 2 ms

Keep serial buffer: Disabled

Link mode: TCP server mode / Virtual COM: Disabled

Local port: 4660

Apply for all selected devices have same model

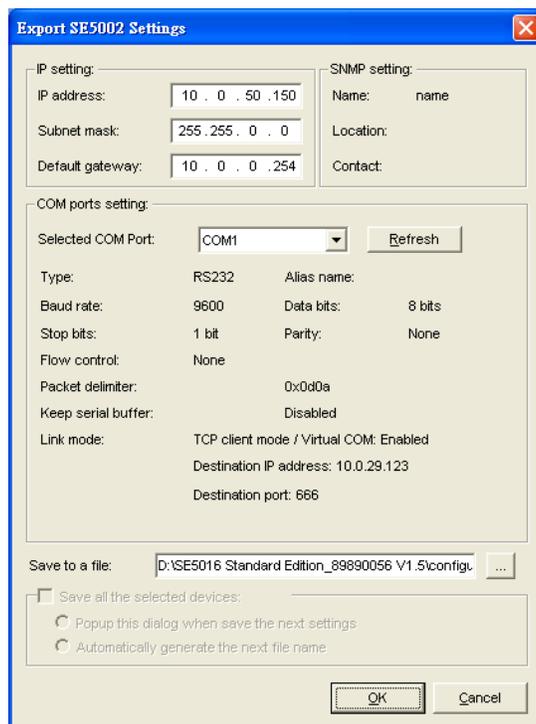
Popup this dialog when import settings to the next device

OK Cancel

The user can also select several devices at one time, and lead the parameter information of a standard parameter file into all the selected devices by selecting **Apply for all selected devices have same model**.

D3.4.7 Export Setting...

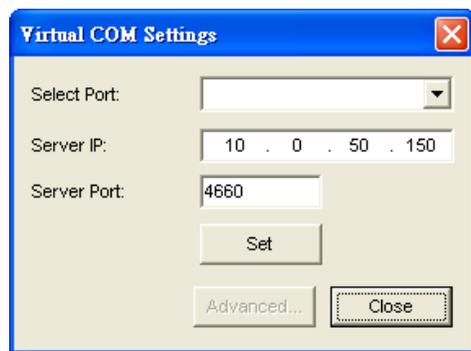
If a network has a large number of devices which are used for a same purpose, it would be very complicated to carry out the parameter configuration for each of the devices in the network one by one, while the user can save the parameter information of a standard device into a parameter file through the submenu option **Export setting...** or clicking the **Export setting...** button on the toolbar, thus the parameter information can be led in over again from this parameter file when the user is to carry out a configuration for any other device, shown as the figure below:



The user can also select several devices at one time, and save the parameter information of these selected devices into a designated parameter file by selecting "Save all the selected devices".

D3.4.8 Virtual COM

Some devices are supplied with the function of virtual serial port, and the user can carry out any related setting through the submenu option "Virtual COM", shown as the figure below:



D3.4.9 Configure by IE

Some devices are supplied with build-in Web servers, and the user can carry out any parameter setting directly through the submenu option **Config by IE**, shown as the figure below:

Ethernet-Serial Server

Overview
The general device information of Ethernet-Serial Server.

Model Name	Serial Server
IP Address	10.0.50.100
MAC Address	00:60:E9:01:91:B1
SysName	name
SysLocation	location
SysContact	contact
Kernel Version	V2.30
AP Version	TerminalSrv ver3.13X
Link Status	S

Note:
About Link Status field :
"S" for TCP Server mode and Listening
"A" for TCP Server and Connected
"c" for TCP Client mode and NOT Connected
"C" for TCP Client mode and trying to Connect
"B" for TCP Client mode and Connected
"U" for UDP mode

D3.4.10 Option

The option is mainly applied to setting some common work rules of SerialManager, such as: search for the time interval of a network device, or whether to display any device indication and so on, shown as the figure below:



D3.5 View

The user can select a display mode of the network device according to his/her own requirement through the menu option "View", such as: display in sequence of device module name, or display in sequence of IP address and so on, shown as the figure below:

The screenshot shows the SerialManager V4.0 application window. The title bar reads "SerialManager V4.0". Below the title bar is a menu bar with "Search", "Firmware", "Configuration", "Security", "View", and "Help". A toolbar contains several icons for device management. The main area is a table with the following columns: "No.", "Caution", "Model", "IP Address", "MAC Address", "Host Name", and "Kernel". The table lists 18 devices, with row 14 highlighted in blue. The status bar at the bottom indicates "Ready, Total 38 devices".

No.	Caution	Model	IP Address	MAC Address	Host Name	Kernel
6		SE5404	10.0.156.222	00:60:E9:11:11:22		V2.13
7		SE5302-10	10.0.62.239	00:60:E9:01:BB:7C		V1.1
8		SE5302	192.168.1.1	00:60:E9:01:BB:A3		V1.14
9		SE5302	10.0.154.90	00:60:E9:01:BB:A2		V1.14
10		SE5016	10.0.68.100	00:60:E9:01:7F:BC		V1.16
11		SE5016	10.0.30.100	00:60:E9:01:C1:7C		V1.16
12		SE5002	10.0.162.100	00:60:E9:00:00:03		V2.45
13		SE5002	10.0.161.102	00:60:E9:02:61:E7		V2.43
14		SE5002	10.0.50.130	00:60:E9:02:61:DE	name	V2.38
15		SE5001-S2	10.0.50.25	00:60:E9:03:27:E9		V2.35
16	@	GW51C-MAXI	10.0.195.122	00:60:E9:00:FA:3B		V2.43
17	@	GW51C-MAXI	10.0.195.121	00:60:E9:01:8C:18		V2.45
18	@	GW51C-MAXI	10.0.195.120	00:60:E9:00:FA:37		V2.43